# The Dynamics of Refugee Return: Syrian Refugees and Their Migration Intentions \*

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#### Abstract

In order to understand how refugee crises end we require an understanding of when and why refugees return home. We study the drivers of refugees' decision-making using original observational and experimental data from a representative sample of 3,003 Syrian refugees in Lebanon. We find that conditions in a refugee's home country are the primary drivers of return intentions. Refugees' decisions are influenced primarily by safety and security in their place of origin, their economic prospects, and the availability of public services. Personal networks and confidence in information are also important. By contrast, the conditions in refugee-hosting countries—so-called "push" factors—play a much smaller role. Even in the face of hostility and poor living conditions, refugees are unlikely to return unless the situation at home improves significantly. In addition to the data from Lebanon, we explore the generality of our findings using a second original survey of Syrian refugees in Jordan.

# 1 Introduction

Mass forced displacement has proven to be an enduring challenge in contemporary international politics. More than 26 million people live as refugees worldwide and the consequences of these persistent refugee crises are profound. Forcibly displaced people face joblessness and food insecurity, lack legal status, and experience hostility and violence in host countries. The governments of hosting countries also struggle to meet the additional demands that refugees place on public services and infrastructure (The World Bank, 2017). The consequences of forced migration are particularly acute in developing countries, where more than 85% of refugees reside, because of constrained government budgets, weak state capacity, and limited public infrastructure (UNHCR, 2019). Despite the significant challenges that refugee crises pose to refugees themselves, hosting countries, and international donors, effective responses are lacking. Each year over the last decade, less than 1% of refugees worldwide received citizenship in a hosting country and only 1-2% were resettled (UNHCR, 2019, pp. 28-33). The vast majority of refugees remain in a state of limbo, neither able to integrate locally nor find a new home through resettlement.

How then do refugee crises come to an end? This is a critical issue for politicians in hosting countries and policymakers in the humanitarian sector who must raise resources to sustain these populations. To answer this question, we need an understanding of whether, when, and why refugees return home. But this proves to be a challenging issue to explore empirically. Existing administrative data on refugee return is incomplete: in the past, many returns went unrecorded and the definition of return varied across organizations and across countries, making systematic analysis difficult. Moreover, data collection is especially challenging with mobile populations. The unpredictable timing of return means that it has been difficult to capture household return migration through surveys, especially in contexts of ongoing violence, which compound challenges related to data collection and sample attrition.

We tackle the challenges of studying refugee return with original cross-sectional survey data from a nationally representative sample of 3,003 Syrian refugee households in Lebanon. We use this data to examine predictors of return intentions and preparations, to explore the role of information, and to identify differences in the drivers of short- and long-term return intentions. We supplement this analysis of observational data with a conjoint experiment in order to isolate the causal effect of conditions in Syria and Lebanon on return intentions. Finally, we explore the generality of our findings using a second original survey of Syrian refugees in Jordan.

#### 1 INTRODUCTION

The Syrian refugee crisis in Lebanon provides a useful setting in which to examine the dynamics of refugee return. When we launched our study in October 2019, active conflict in Syria was diminishing and many governmental and humanitarian organizations had begun discussing and even facilitating returns. At the same time, conditions across Syria varied widely—many areas remained insecure, and overall prospects for safety, economic recovery, and service provision were uncertain. Moreover, Syrian refugees in Lebanon experienced highly differentiated living conditions, local government policies, and levels of community hostility. In some municipalities, local governments actively targeted refugees for harsh treatment and prominent politicians called for accelerating their return, while in others refugees were integrating both economically and socially. We leverage this variation in prospects in the country of origin and well-being in the host country to learn about the drivers of return intentions.

Our data yield three important findings regarding the drivers of refugee return. First, there is strong evidence that pull factors play a more important role in shaping choices about return than push factors. Perceptions of individual-level safety in Syria are highly predictive of return intentions, as are economic conditions and the availability of public services. Personal networks in Syria also play an important role. By contrast, conditions in Lebanon do not significantly shape return intentions, even though some Syrians confront extremely challenging living situations. Second, the confidence that refugees have in their information about the situation at home is important for translating underlying preferences into actual plans to return. We find evidence that a number of drivers of return—regime control, economic prospects, access to services, and networks in Syria—are moderated by whether people have high confidence in information about conditions in Syria. Third, the results reaffirm the fundamental humanitarian nature of refugee crises. Despite having been displaced for nearly a decade and having little hope to return in the near future, people who have fled the violence and societal devastation of civil war generally want to return home when those threats dissipate.

This article contributes to an emerging body of work on the drivers of return among displaced populations. Much of this work focuses on internally displaced persons (IDPs), who face the question of whether to return to their place of origin after flight within their country (Arias, Ibáñez and Querubin, 2014; Stefanovic, Loizides and Parsons, 2015; Camarena and Hagerdal, 2020). A small but growing body of research focuses on the return choices of refugees, people who flee their home country during conflict and as a result face choices and constraints distinct from those that IDPs confront (Beber, Roessler and Scacco, 2021; Ghosn et al., 2021; Beaman, Onder and Onder, 2021).

We contribute to this work on return migration in two ways. First, we provide evidence on the role of a distinct set of theoretically motivated drivers of return. In contrast to Ghosn et al. (2021), which focuses on refugees' wartime experiences and psychological anchoring, we test for the role of material well-being and future prospects on refugees' return intentions. Second, our detailed measurement of return intentions and preparations allows us to study the interrelated roles of timing, aspirations, and capacities in return migration. Some work on return migration focuses on observed migration behavior (see, e...g, Beaman, Onder and Onder, 2021; Camarena and Hagerdal, 2020). Such a design, however, leads to an inferential challenge that Schewel (2020) calls mobility bias, whereby research cannot separate whether those who did *not* return were unable to do so, preferred to not do so, or both. In other words, mobility bias obscures the distinction between the role of constraints and the role of preferences among non-movers. Our detailed metrics of intentions and preparations allow for studying the role of preferences and constraints in ways that a focus on behavior alone does not. Thereby, our paper complements existing work focused on observed migration behavior.

Our research is also relevant to the rich literature on post-conflict reconstruction. While much of that work focuses on the dynamics of UN peacekeeping and foreign assistance, our results suggest a particular challenge for post-conflict governments and their international supporters. As conditions improve in a post-conflict environment, countries are likely to experience a wave of return migration—creating both opportunities and challenges. If well managed, return migration can spur economic growth and recovery; however, it can also undermine security, exacerbate conflict, and put added stress on service delivery (Blattman, Hartman and Blair, 2014; Bahar et al., 2018; Schwartz, 2019; Ruiz and Vargas-Silva, 2021).

# 2 When Do Refugees Return?

We approach return migration through the lens of household decision-making, considering people's preferences, the environment in which they live, the context to which they might return, as well as other factors including the costs of moving and people's access to information. A focus on household decision-making enables us to consider the impact of macro-level changes in a home country or a host country, sub-national processes including localized violence and anti-refugee sentiment, and micro-level measures of household experiences, beliefs, and resources.

We begin by defining *return* as moving from a *host* country to one's *home* country with no immediate plans to depart again. Our focus is on the binary choice of whether to return to the home country, thereby setting aside other migration-related choices that refugees face such as internal migration within a host country, location choice within their home country after return, and formal or informal migration to a third country. We offer this definition with an awareness that during war and in its aftermath, the process of return may not be straightforward. Some people may return only to find that the situation in their home country necessitates migrating again in search of safety and a livelihood.<sup>1</sup>

In identifying the factors that influence return, our theoretical starting point is neoclassical economic theories of migration (Borjas, 1987). Though developed to explain patterns of labor migration, these models provide a useful framework for understanding individual decisions to migrate based on the costs and benefits of living in different countries. In this framework, potential migrants consider their long-term expected well-being in a home country against conditions in possible destination countries, while accounting for the costs of travel, the challenges of adapting to a new labor market and culture, and any non-monetary costs or benefits of migration.

The new economics of migration extends these models to incorporate household considerations (Stark and Bloom, 1985). Recognizing that individuals often make decisions in coordination with other household members, this framework envisions migration as one strategy that households use to diversify and thereby minimize risk. These perspectives are complementary, as individuals may seek to maximize income while households aim to minimize risk (Massey et al., 1993). Together, they underscore the value of considering both individual- and household-level factors in modeling migration decisions (Borjas and Bratsberg, 1996; Constant and Massey, 2003).

Although one might question the value of rationalist models of migration in contexts of forced displacement, recent research suggests the value of these frameworks even in environments where decision-making is influenced by violence. For example, one study of Lebanese Christians who were internally displaced during the country's civil war in the 1980s points

<sup>&</sup>lt;sup>1</sup>Some people living as refugees may consider migration to third countries when deciding whether to return home or not. However, our fieldwork and survey data suggest that staying in Lebanon or returning to Syria are by far the predominant options that Syrian refugees in Lebanon consider. Thus, a two-country setup allows us to focus on the essential aspects of the decision to return or not.

out that, in the absence of attractive economic opportunities, people may not return to their home areas even if they have strong aspirations to do so (Camarena and Hagerdal, 2020). In the Colombian context, researchers found that IDPs were more likely to return home if they had access to land and meaningful economic opportunities. By contrast, the most vulnerable households—and those most directly affected by violence—exhibited the lowest willingness to return (Arias, Ibáñez and Querubin, 2014).

While this new work on IDPs suggests the relevance of rationalist models of migration, there are a number of unique challenges confronted by refugee households. The decision of refugees to return is often significantly more costly and difficult to reverse, as it involves crossing borders and giving up one's refugee status. At the same time, the feasibility of remaining in place is greater for IDPs who generally have greater access to the labor market and services in their new environments. By contrast, refugees often lack residency status making it difficult to find employment and provide health and education for their families.

Building on the existing literature, we focus on four factors that might shape refugees' choices about return: (a) push factors, or the situation in the host country (b) pull factors, or the dynamics in the country of origin, (c) the costs of mobility, and (d) the role that information plays in how households evaluate the costs and benefits of return.

**Push factors:** Existing research has highlighted the situation in the hosting country as a primary determinant of people's choices about return migration (Dustmann and Weiss, 2007). In particular, previous work on labor migration and IDPs has found that economic and social factors in people's place of residence affect their choices about return. Constant and Massey (2003) find that a lack of stable full-time employment roughly doubles the odds of return migration for foreign workers in Germany. Arias, Ibáñez and Querubin (2014) find that IDPs in Colombia are roughly four percentage points more likely to intend to return if the household head is unemployed. Stefanovic, Loizides and Parsons (2015) find that integration into a new environment in western Turkey, measured by economic advancement and knowledge of Turkish, decreased return intentions among displaced Kurds from eastern Turkey.

Social networks may be a critical feature of people's migration decision during and after civil war. Civil war reconfigures societies, changing the roles of existing social networks while also creating new ones (Harpviken, 2009; Wood, 2008). Existing evidence validates that social networks play a key role in people's migration and return choices. Constant and Massey (2003) find that the range and nature of social attachments to Germany have a large negative impact on return migration. Masterson (2020) finds that Syrian refugees in Lebanon build and leverage network ties to access services and resources. Stefanovic and Loizides (2011) find that social capital among IDPs in Bosnia and Cyprus—manifested through refugee associations—was important in the coordination of mass returns, even in the face of resistance from opposition groups.

Historically, host governments often apply intense pressures for refugees to return en masse (Schwartz, 2019). Many refugee-hosting countries—even those that are initially receptive to refugee migration—gradually ramp up anti-refugee rhetoric and undercut refugees' legal residency and right to work. Often, the rationale behind such restrictions is that harsher living conditions will incentivize refugees to return home. We expect that a range of push factors in the host country will shape decision-making about whether to return including a household's economic situation, access to humanitarian aid, availability of public services, extent of social integration and acceptance, and legal status.

**Pull factors:** Household decision-making also depends on the environment in the home country. Refugees must consider the current conditions in their country of origin as well as their expectations about how the situation will evolve. For example, will violence pick up again and would it affect their particular region? Moreover, might they be at risk of targeted persecution or arrest upon return? The threats that people confront come not only from armed conflict, but also from potential retribution. As households assess their safety if they were to return, they may consider current levels of violence in their hometown, their connections or proximity to existing political divisions, and expectations about continued violence and persecution by the government or armed groups.

Previous research documents a robust relationship between the intensity of conflict and forced migration (e.g., Fearon and Shaver, 2020), as well as people's exposure to violence and their decisions about displacement (e.g., Steele, 2009; Adhikari, 2013). People who have been forcibly displaced may be less likely to return when they face greater risk of violence in the place of origin. This is consistent with Arias, Ibáñez and Querubin (2014), who find that IDPs in Colombia who directly suffered violence before displacement have lower return intentions than IDPs who did not experience violence.

As people consider return, they need to evaluate the conditions of the post-war economy and whether they believe they will be able to meet their family's basic needs. Arias, Ibáñez and Querubin (2014) find that people who own land or have prospects for employment in their place of origin have higher return intentions to return. Beber, Roessler and Scacco (2021) find that the South Sudanese residents of North Sudan who were least likely to return were the middle class for whom employment opportunities were scarce in the South. War may impact people's economic prospects by generating disputes over public policy or property rights (Schwartz, 2019) or when governments claim and redistribute property for the sake of demographic engineering or rewarding allies (McNamee, 2018).

Lastly, networks in the home country may help people survive if they were to return. Refugees with more friends and family in the home country—whether they are returned refugees themselves or simply never fled the country—may be able to rely on those people for support and community if they were to return. In line with this expectation, Arias, Ibáñez and Querubin (2014) find that social networks in people's place of origin (measured through membership in a peasant organization or collective land ownership) increase intentions to return.

**Mobility costs:** Households considering migration must weigh the financial costs and physical risks associated with moving (Hunt and Mueller, 2004). Long-distance travel for refugees, in particular, may be expensive and require passage through unsafe territory. Return migrants might also face the prospect of being stopped at military checkpoints run by armed groups that charge tolls or taxes, steal possessions, or detain, interrogate, or abuse travelers (e.g., Stork and Abrahams, 2004). Given these concerns, households facing higher mobility costs may be less likely to return. Existing work presents mixed evidence about the impact of a country's travel infrastructure and geography on refugee migration. While Schmeidl (1997) and Moore and Shellman (2006) find no evidence that distance and terrain affect refugee migration, Adhikari (2013) shows that the presence of accessible roads increases the probability of displacement.

Information: Finally, decisions about whether to return are influenced by a fourth factor: information. As social media, smart phones, and internet connections are now widely available, this factor arguably deserves greater attention than it has received in earlier work. After months or years away from home, people need to seek out and piece together information—often incomplete, often contradictory—in order to form expectations about what life would be like if they were to return (Batista and Cestari, 2016). The confidence that people have in their beliefs about the quality of life back home is likely to shape how they evaluate the costs and benefits of return.

Existing evidence shows that networks facilitate refugee migration by disseminating information about travel routes and destinations (Davenport, Moore and Poe, 2003; Moore and Shellman, 2004, 2007; Schmeidl, 1997; Schon, 2018). Further, violence and poverty motivate people to acquire information about conditions and policies in potential migration destinations (Holland and Peters, 2020). Recent work provides evidence on the role of information in refugee return. Ghosn et al. (2021) find that Syrian refugees who have prior experience of violence in Syria are more willing to leave Lebanon and return home, which the authors argue is due to these people's better ability to understand and assess their risk tolerance for violence.

# 3 The Syrian Refugee Crisis in Lebanon

To test the drivers of refugee return intentions, we focus on the Syrian refugee crisis in Lebanon. Given the diversity of localities in which Syrians have settled and the heterogeneity in conditions in Syria, this is a helpful case for examining the role of push and pull factors, mobility costs, and information in shaping return intentions. Lebanon, in particular, provides a critical test of the importance of push factors, given the documented hostility, discrimination, and violence that many Syrians have faced in Lebanon (Lehmann and Masterson, 2020). In addition, the context provides meaningful variation in prospects in Syria, mobility costs, and access to information. Syrians in Lebanon vary widely in their characteristics and backgrounds, originating from all of Syria's regions and spanning the country's pre-war socioeconomic spectrum.

What began in Syria in 2011 with street demonstrations and calls for political reforms collapsed into a devastating civil war, which caused an enormous refugee crisis, with millions of people fleeing to Lebanon, Jordan, Turkey, Iraq, Egypt and beyond. As of late 2019, when our study was conducted, more than five million Syrians had fled to neighboring countries and more than six million were displaced inside Syria. Approximately 930,000 Syrians lived in Lebanon, alongside 4.5 million native residents, in a small country with a land area three-quarters the size of the US state of Connecticut.<sup>2</sup>

One driving assumption behind Lebanon's national policy agenda for Syrian refugees is that exploitation, vulnerability, and material hardship will force Syrians to leave the country (Janmyr, 2016). Syrians in Lebanon face widespread hostility, confront significant

<sup>&</sup>lt;sup>2</sup>We use UN registration numbers, which provide a conservative estimate of displacement. Refugee population: UNHCR Operational Portal. https://data2.unhcr.org/en/situations/syria. IDP data: UNHCR Refugee Data Finder. https://www.unhcr.org/refugee-statistics/. And IDMC. https://www.internal-displacement.org/countries/syria. Data accessed November 15, 2019.

restrictions on the right to work, and have only limited legal status in the host country. Most Syrians in Lebanon lack reliable access to education, healthcare, stable housing, and safe transportation (see, e.g., Mourad, 2017; Lehmann and Masterson, 2020). They live primarily in urban and peri-urban settings, with 15% in camps, informally managed by NGOs, as the UN did not establish official refugee camps in the country. The situation of Syrians in Lebanon is similar in many respects to the hardship that refugees worldwide face; notably, many governments restrict refugee rights in order to accelerate return and, worldwide, less than one third of the world's 25.9 million refugees live in camps.

As the Syrian government regains control of much of the country, tens of thousands of Syrians have begun returning home, even as violence continues to displace more people. State and non-state actors in Lebanon have begun taking steps to facilitate and push for the return of refugees, tensions between Lebanese and Syrians remain high, and discussions about the return of refugees are increasingly prominent in journalistic and policy circles. Looking to Syria, the war has devastated the country's infrastructure and public services, including water supply, electricity, schools, and healthcare. Many people fear the persecution and violence that may result from government retribution and collective punishment in the postwar period. People who escaped Syria during the conflict may be especially prone to retaliation by the regime upon return. Men aged 18-42 are subject to military conscription in Syria, and serving in the Syrian military is likely to put conscripts in dangerous situations for years to come, where they may have to kill innocent people or be killed in combat or insurgent attacks. Even if the ultimate victor in the war is no longer in question, the specter of future violence remains.

# 4 Research Design and Data

#### 4.1 Survey Design

We use original survey data from interviews with a nationally representative sample of 3,003 Syrian refugee households living in Lebanon.<sup>3</sup> The survey measured a wide range of household characteristics, predictors of return, and migration intentions, and also included a conjoint experiment to identify drivers of return intentions. The research team contracted a

<sup>&</sup>lt;sup>3</sup>Conducting research with Syrian refugees in Lebanon requires particular attention to the sensitive situation in which they live. See Appendix Section 7 for a full discussion of our study's ethical considerations and precautions.

Lebanese survey firm to conduct data collection, and participated in all stages of research including enumerator training, survey piloting, and oversight of data collection. Data collection for the main survey took place from August to October 2019.

To obtain a representative sample of Syrian households in Lebanon, we used stratified random sampling to ensure variation in Syrian and Lebanese demographics in localities and households sampled. A household head (either gender) served as survey respondent. Appendix Section 1 provides a detailed discussion of sampling protocols.

### 4.2 Measuring Return Intentions

Measuring return intentions is challenging, and survey instruments must account for the different time horizons across which households consider decisions in addition to the uncertainty that people face. Capturing intentions is also difficult in the absence of concrete behaviors consistent with stated intentions. As a result, we also measure preparations to return, as a self-reported but behavioral manifestation of return intentions. We asked respondents about their return intentions in three ways:

- Return intentions: "Do you plan to return to Syria in the next 12 months?"
- Return preparations: We asked a battery of questions about legal, financial, and logistical steps to prepare for return. Metrics of preparation include saving resources, collecting paperwork such as birth certificates or marriage documents, reaching out to Lebanese authorities and UNHCR, and taking scoping trips. We use these questions to calculate a preparations index with polychoric principal component analysis (PCA).
- Long-term return intentions: "Do you hope to move back to Syria and live there one day?"

It is worth noting that our key outcomes are stated intentions and self-reported preparations to return, not a retrospective measure of return behavior. Such forward-looking outcomes are an important quantity of interest as people consider whether to return and policymakers design and implement programs to address refugee situations. A foundational principle of return policy is ensuring its *voluntary* nature, which requires placing people's *intentions* to return at the center of planning (see, e.g., Mixed Migration Centre, 2019, p. 93).

#### 4.3 Measuring Drivers of Return

We measure four key concepts that we hypothesize will drive return decisions: (1) well-being in Lebanon, (2) prospective well-being in Syria, (3) information, and (4) mobility costs. To measure concepts 1-3, we draw on data from multiple survey questions and use PCA to construct indices to capture aspects of respondents' living situation in Lebanon, prospects in Syria, and access to information. We present the full set of PCA inputs in Appendix Sections 2 and 3.<sup>4</sup> In both Syria and Lebanon, we measure economic well-being, using data on assets and earning potential in each country, and current employment, earnings, and aid in Lebanon. We also examine the availability of services, including education, healthcare, water, and electricity, in Lebanon and Syria. We analyze the size of social networks and the number of friends and family in Lebanon and Syria. We examine people's ability to move freely and safely around Lebanon, and their integration in the country using the measures from the IPL-12 integration scale (Harder et al., 2018). To construct an index for the security situation in Syria, we focus on both general factors, such as whether there is still fighting, and personal factors, such as whether a family has any draft-aged men and whether the respondent personally experienced violence. The index on safety also includes an input about safety expectations in one year. The economic conditions in Syria and the services in Syria indices also include inputs that measure expectations about the future situation in Syria. We also construct an index for regime control, including detailed questions on which parties currently and formerly controlled a respondent's hometown.<sup>5</sup> The index for information includes whether the respondent speaks regularly with family or friends in Syria about the situation as well as measures of people's confidence in the information they have about safety, jobs, services, and conscription in their hometown.

In addition to measuring people's confidence in information directly, we ask questions about the size of refugees' networks in the host and the home country. Family and friends may serve as important sources of information about the conditions in one's hometown. Networks of family and friends may also directly impact people's return choices independent of the information they provide, in the sense that many people want to live in the same place as others in their close network.

<sup>&</sup>lt;sup>4</sup>Although PCA inputs were pre-specified, some survey questions were listed in the PAP for inclusion in two indices. We departed from the PAP in these cases in order to maintain mutually exclusive index inputs. Appendix Section 4 documents these changes.

<sup>&</sup>lt;sup>5</sup>We deviated from the PAP to separately study the role of regime control and safety conditions in Syria.

We study mobility costs using two metrics: travel distance to one's hometown and household size. We calculate travel distance from each survey respondent's town of residence in Lebanon to their hometown in Syria, via the Beirut–Damascus highway and border crossing, using the Google Maps API. Our fieldwork revealed that this was the only legal border crossing open at the time of research and that a majority of Syrians moving back travel via official routes.

One potential concern with our survey is that affective biases may shape both people's reports of their situation and their return intentions, possibly leading to spurious correlations. To mitigate this threat, our metrics of well-being in Lebanon and prospects in Syria aim to measure objective facts rather than people's affect about their potential future in Lebanon and Syria. For instance, we ask respondents questions including "Did you work outside the home for money in the past 30 days?" and "Do you receive humanitarian aid through the UN cash assistance program?" (rather than about affect such as "How would you rate the quality of your life in Lebanon?").

### 4.4 Conjoint Experiment

We also present a conjoint analysis that experimentally manipulates potential drivers of return intentions.<sup>6</sup> This allows us to isolate the effects of conditions in Lebanon and Syria, individual circumstances, and social networks in shaping respondents' thinking about return. In the conjoint, the enumerator informed respondents: "I will now present you with five conditional scenarios. Please listen to these scenarios carefully and answer the questions about them." Respondents were then read a sequence of five separate vignettes, and after each one, they were asked the following question: "Under these conditions, would you return to Syria?"

In the vignettes, each of the numbered attributes below was randomly given one of the lettered values, and the order of the attributes was randomized across respondents. The vignettes were presented as follows:

Imagine that one year from now, regarding the security situation in Syria, [IN-SERT FROM (1) BELOW]. It appears that in [INSERT HOMETOWN], [IN-SERT FROM (2)]. As for conscription, [INSERT FROM (3)]. In Lebanon, [IN-SERT FROM (4)]. Finally, regarding your friends and relatives, are [INSERT

<sup>&</sup>lt;sup>6</sup>See also, Ghosn et al. (2021) and Beaman, Onder and Onder (2021).

FROM (5)].

- 1. **Safety in Syria:** (a) Your hometown is quite safe; (b) Your hometown remains insecure; (c) All of Syria is quite safe
- 2. Economic conditions in Syria: (a) There are many job opportunities; (b) Public services, such as health centers and schools, are relatively easy to attain; (c) There are few job opportunities; (d) Public services, such as health centers and schools, are difficult to attain
- 3. **Personal safety:** (a) Military conscription has stopped; (b) Military conscription is still in place
- 4. Conditions in Lebanon: (a) You have a good job in Lebanon; (b) You do not have a good job in Lebanon; (c) Health centers and schools in Lebanon are available and affordable; (d) Health centers and schools in Lebanon are unavailable and unaffordable
- 5. Network effects: (a) Most of your friends and relatives are in Lebanon; (b) Most of your friends and relatives are in Syria; (c) Most of your friends and relatives are in Jordan, Turkey, and Iraq

# 5 Results: Observational Data on Return Intentions

We begin by describing our sample. Around 50% of our 3,003 respondents reside in urban areas in Lebanon and 33% live in informal settlements. The median year of arrival for respondents was 2013. The majority, 80%, are registered or recorded with UNHCR. In terms of education levels, 49% had an education level less than completing primary school, 39% completed primary school, and 12% had a secondary education or higher. As for aid, 48% of respondents received cash transfers, 62% received food vouchers, and 32% received both. Discrimination toward refugees in Lebanon is quite high but far from universal. 37% of respondents reported living in towns that had curfews in the past two years (which usually target refugees) and 40% reported facing discrimination when searching for houses. Finally, when it comes to conditions in Syria, 67% of respondents reported that protests occurred in their hometown during the revolution and 96% said that there was heavy fighting in their hometown at some point during the war. By the time the survey was conducted, 66% of respondents said that their hometowns were controlled by the government.

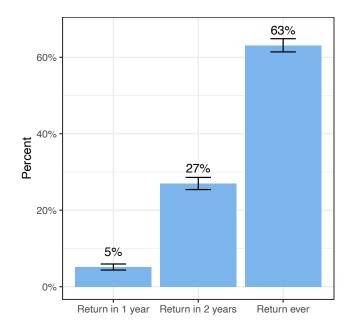


Figure 1: Return Intentions (Short, medium, and long-term)

We examine the distribution of return intentions in Figure 1. We find that return intentions are increasing with the time horizon. Only 5% of Syrians plan to return in the next 12 months, that is, before approximately September 2020, and about a quarter of Syrians anticipate returning before September 2021. 63% plan to return at some point in the future.<sup>7</sup> To put these numbers in context, the median year of arrival for respondents was 2013, meaning that the median respondent had been displaced for more than six years at the time of data collection.

To study how cross-sectional differences shape return intentions, we examine the predictive power of a range of potential drivers of refugee return described above. We estimate the following regression model:

$$Y_i = \alpha + \beta T_i + \gamma X_i + \epsilon_i , \qquad (1)$$

for each outcome Y and a vector of indices T. Each index is the first principal component from a PCA analysis of the measures detailed in Section 4.3. We also adjust for a range

 $<sup>^7\</sup>mathrm{We}$  impute missing values in our data using multivariate imputation by chained equations, discussed in Appendix Section 3

of control variables, X, including household-level covariates and locality-level fixed effects.<sup>8</sup> Finally,  $\epsilon$  is a mean-zero error term. We also run a series of regression models similar to Equation 1, but where the vector of indices T is replaced with each respective index in one model.<sup>9</sup>

### 5.1 Drivers of Return Intentions

We present results for the drivers of return intentions in Figure 2. Each dot represents the point estimate for the relationship between a given index, labeled on the y axis, and a metric of return, labeled at the top of each panel. Circles represent point estimates drawn from our main model in Equation 1, and triangles represent point estimates drawn from models with each respective index in one model. The independent variables are grouped into four categories: people's prospective situation in Syria, people's living situation in Lebanon, mobility costs to return to Syria, and people's confidence in the information they possess about Syria. The horizontal line around each point estimate shows the 90% and 95% confidence intervals (dark and light, respectively). Standard errors are clustered at the locality level, following from the sampling strategy. Indices are normalized to have mean zero and standard deviation one, and the point estimates present the change in the probability of return intentions that corresponds to a one standard deviation shift in an index. As shown in Appendix Section 5.5, results are robust to using additive indices rather than PCA indices.

Figure 2 provides strong evidence for a relationship between conditions in Syria and intentions to return within 12 months (first panel). We see that safety in Syria, economic prospects in Syria, the availability of public services in one's hometown, and respondents' family and friend networks in Syria are positively and significantly associated with return. For each of these indices, we see that a one standard deviation shift in the index corresponds with about a 2 percentage point increase in return intentions. In light of the small fraction of refugees (only 5%) who plan to return in the next year, this constitutes a large increase in return intentions in percentage terms (roughly 40%). Control by the Syrian government correlates negatively with intentions to return, although we cannot rule out a null relationship at either the 90% or 95% level.

<sup>&</sup>lt;sup>8</sup>In regressions including travel distance on the right-hand side, we drop controls for location in Lebanon and hometown in Syria, since travel distance is a deterministic function of these variables.

<sup>&</sup>lt;sup>9</sup>Figure 2 involves two deviations from the PAP due to multicollinearity, discussed in detail in Appendix Section 4.

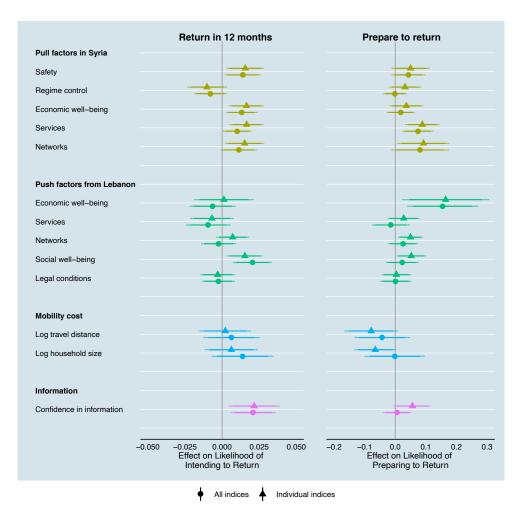


Figure 2: Index Results—Return Intentions and Preparations

The relationship between conditions in Syria and preparations for return (second panel) is less clear but points in the same direction. Point estimates are consistently positive, but only the availability of services and the size of social networks are statistically significant. Security in Syria and economic prospects predict preparations to return but the results are not statistically significant. Regime control has no detectable relationship with preparations to return.

The results on push factors in Lebanon are quite different. First, looking at the left panel, we do not find a clear correlation between well-being in Lebanon and return intentions. We cannot rule out a zero association for most of the indices. The one index that demonstrates a statistically significant association with return intentions is social well-being. In contrast to the lack of evidence for a role of push factors in shaping return *intentions*, the second panel reveals evidence for an association between conditions in Lebanon and return *preparations*. We find that higher levels of economic well-being, networks, and social well-being in Lebanon exhibit a detectable *positive* correlation with having taken steps to prepare to return to Syria in at least one specification. The direction of the relationship is not what we expected ex ante, based on a theory of preparations being driven by a simple utility comparison between conditions in Lebanon and prospects in Syria. The finding highlights that the theory's focus on migration costs and incentives may have overlooked migration capacities. Indeed, return is a complex and daunting process, and people with more financial and social resources may be better able to undertake a safe, voluntary return.

Looking at the next group of drivers, we see in the first panel that the results do not provide evidence of a relationship between mobility costs and return intentions. In the second panel, we find a negative association between mobility costs and preparations for return, significant at the 10% level, when we consider indices separately. Looking at the bottom row of Figure 2, we see that confidence in information about one's hometown is positively associated with both intentions and preparations. Information access may have both a direct effect on return intentions and a moderating role. We examine this possibility in appendix section 5.6, where we test whether conditions in Syria have a larger effect on people's intentions when they have high levels of confidence in their information about the situation in Syria. Results provide evidence that the relationship between conditions in Syria and return intentions and preparations is shaped by respondents' confidence in their information sources.

Before concluding that pull factors are more powerful predictors than push factors in shaping return intentions, we explore two additional tests. First, we fit predictive models based on push factors and pull factors using 10-fold cross validation. We present the results in Appendix Section 5.7, and find that models based on pull factors consistently demonstrate higher predictive power than models based on push factors.

Second, we test whether Syrians' conditions in Lebanon exhibit identifying variation at both the national and local levels. If Syrians' conditions in the country were fairly homogeneous, then a null relationship between push factors in Lebanon and return intentions would be substantively trivial. Reassuringly, the data are not consistent with this concern. In Appendix Section 431, the descriptive statistics demonstrate wide variation in the living conditions of Syrians in Lebanon. In Appendix Section 5.3, we re-run all models that controlled for locality level fixed effects, but without adjusting for locality. Our findings are robust to this alternative specification, suggesting that our null findings for the role of push factors in Lebanon are not driven by a lack of identifying variation in living conditions within localities. In Appendix Section 5.8, we examine this systematically by producing a map of Lebanon that shows the variation in respondents' conditions by district using an index of all the components used to measure push factors in Lebanon. The map shows significant variation across districts—the difference in the push factor index between the district with the worst and the best conditions for respondents is about 2.4 standard deviations.

# 6 Results: Conjoint Experiment

The analysis of observational data strongly suggests that pull factors are more predictive of return intentions than push factors. Yet, our correlational estimates might be affected by other factors not included in the model. In this section, we present the results of a conjoint experiment designed to provide greater leverage on the causal effects of these drivers on return intentions. We follow a standard approach for analyzing conjoint experiments, using OLS regressions to estimate the Average Marginal Component Effect (AMCE) for each attribute (Hainmueller, Hopkins and Yamamoto, 2014). Figure 4 displays the effects for respondents' answers to the question: "Under these conditions, would you be willing to return to Syria?"

The main findings from the conjoint experiment are consistent with our analysis of the observational data. Conditions in Syria play a more important role in shaping people's return intentions than conditions in Lebanon. Results suggest that safety is the most powerful driver of return, with security in one's hometown increasing return intentions by 35 percentage points and nationwide security increasing return intentions by 42 percentage points. The fact that safety in one's hometown has nearly as large of an effect as nationwide safety, suggests that the majority of variation in people's consideration of security is driven by conditions in their hometown, highlighting the local nature of security concerns in postwar environments. The availability of jobs and public services in Syria increases return intentions by up to 8 percentage points. An end to military conscription also plays an important role in shaping people's return intentions, and increases the likelihood of return by approximately 18 percentage points.

Both access to a good job and public services in Lebanon play a small but statistically significant role in people's return intentions. Someone with a good job in Lebanon is 2 percentage points less likely to return, and if someone has access to public services they are 3 percentage points less likely to return. Despite the statistical significance of these results, the differences in magnitudes between push and pull factors is substantial.

In the bottom of the figure, we see the effect of networks on people's responses. People were nearly 5 percentage points more likely to say that they would return to Syria if they have family and friends there (compared to having people outside of Syria and Lebanon). In contrast, we see a precisely estimated null effect for having family and friends in Lebanon on people's return intentions. These network results align with our earlier findings about the relative importance of the conditions in the home country compared to the hosting country.

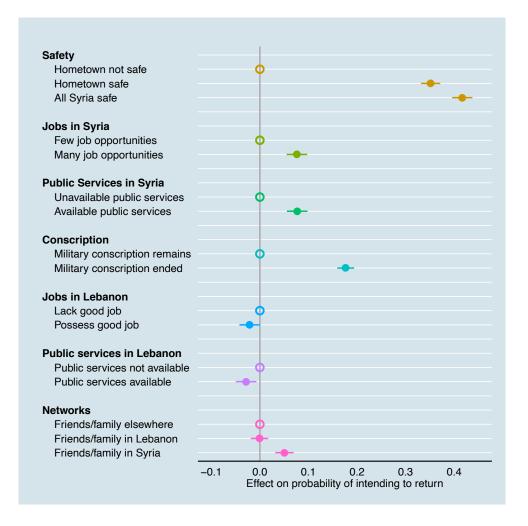


Figure 3: Conjoint Experiment Results. Each dot represents the effect on the probability that respondents would return to Syria in a given hypothetical situation, presented with its corresponding 95% confidence interval. The empty circles at x = 0 are reference categories. We cluster standard errors at the respondent level.

# 7 Beyond Lebanon: Return Intentions in Jordan

Given the magnitude of the Syrian refugee crises, Syrians migrated to numerous countries, including to three primary hosting countries: Lebanon, Jordan, and Turkey. In order to ascertain whether our results are driven by unique circumstances among Syrians in Lebanon, we ran a separate survey with 1,286 Syrian refugees living in Jordan. These data offer a test of the external validity of our findings to the broader population of Syrian refugees. Our sampling strategy selected individuals from the four metropolitan areas in Jordan with the largest refugee populations: Amman, Irbid, Mafraq and Zarqa (including Azraq town). In the summer of 2019, enumerators interviewed a random sample of Syrians who received services from the NGO CARE during the study period. The participants were recruited from Syrian refugees living outside of camps, as do more than 90% of Syrians in Jordan (The World Bank, 2017, p. 93).

The two cases make for a valuable comparison given some key similarities and critical differences. Similar to Lebanon, Jordan hosts a large number of Syrian refugees relative to its population, and public discourse in the country widely frames refugees as having large negative economic and fiscal impacts. In contrast, the baseline rate of return intentions for Syrians in Jordan is very low. When we asked Syrian refugees in Jordan if they plan to ever return to Syria, we find that a large majority of respondents (around 75%) reported that they never want to return to Syria. Further, unlike Lebanon, national political discourse in Jordan at the time of the survey was not pushing aggressively for Syrians to return. Therefore, the data enable us to examine whether our results from Lebanon pertain only to a context with major political pressure to return and where a large share of people hope to return home someday.

The difference in baseline return intentions between our samples in Lebanon and Jordan is likely driven by different selection into displacement to the countries (Lichtenheld, 2020). First, we see a difference between the two samples in self-reported level of security in respondents' hometowns. As of summer 2019, 51% of the sample in Jordan said that their place of origin continues to be very dangerous. In contrast, only 28% of respondents in Lebanon said so, when we conducted our survey there a few months later in August–October 2019. Second, our fieldwork suggests that the political attitudes of Syrians living in Jordan tend to be more anti-regime whereas the Syrian population in Lebanon is more divided in its views toward the Syrian government, which aligns with public opinion surveys on the topic (Corstange, 2018). Using our data from Jordan, we construct indices for dimensions of people's well-being in Jordan and prospective well-being in Syria. We then regress return intentions on the indices, as defined in the "individual indices" specification of Equation 1, to estimate the impact of each factor on peoples' stated plans to ever return to Syria.<sup>10</sup>

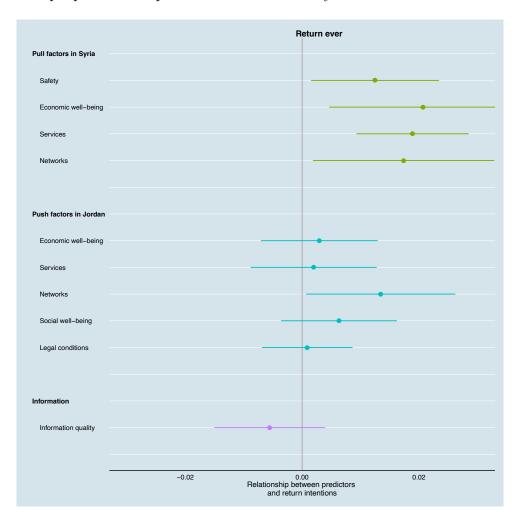


Figure 4: Index Results in Jordan

Figure 4 presents results from our analysis of the Jordan data. Despite the sizeable difference in baseline return intentions and the political climate, the drivers of return intentions in Jordan are strikingly similar to Lebanon. First, prospective conditions in Syria play an important role. We see that conditions in respondents' place of origin in Syria—specifically safety, economic prospects, and public services—are positively correlated with return intentions. Also, having family and friend networks in Syria is positively correlated with return

 $<sup>^{10}\</sup>mathrm{The}$  list of questions used in each index are included in Section 6 of the Appendix.

intentions.

Second, in line with results from Lebanon, we do not find strong evidence that conditions in Jordan drive return intentions. First, we see in Figure 4 that economic conditions, access to public services, social well-being, and legal conditions are not strongly associated with return intentions. Networks is the one dimension of conditions in Jordan where we find a relationship with return intentions. This contrasts with results from Lebanon, where social well-being is the one push factor that consistently predicts return intentions. These two results may suggest a link between return intentions and some underlying construct of social integration.

Finally, looking at the impact of information, we do not find evidence of a relationship between information and return intentions in Jordan. This contrasts with the evidence we found in Lebanon for the importance of information for Syrians' decision making about return.<sup>11</sup>

# 8 Conclusion

In this paper, we further understanding of the dynamics of refugee return by examining four major drivers of return: push factors in the host country, pull factors in the home country, the cost of mobility, and the role of information. We test our hypotheses in the context of the Syrian refugee crisis in Lebanon using observational and experimental survey data from a representative sample of refugees and explore the external validity of our results with a second survey in Jordan.

We provide novel evidence on a wide range of predictors of return migration, based on theoretical motivation from frameworks of classical and new economics of migration. Looking at the drivers of refugee return, we find strong evidence that the return intentions of Syrian refugees are shaped primarily by the situation in the home country (pull factors), rather than the dynamics in the hosting country (push factors). The most important pull factors are perceptions of safety, economic opportunity, the availability of public services, and the size of personal networks. Strikingly, we do not find evidence of a strong relationship between conditions in the hosting country and people's return intentions. The findings complement Ghosn et al. (2021), who find that Syrian refugees' pre-migration wartime experiences and

<sup>&</sup>lt;sup>11</sup>We were not able to ask respondents in Jordan for the name of their hometown or district in Syria, preventing analysis of mobility cost.

sociopsychological factors related to their home country play the largest role in shaping intentions to ever return. We add to this work by shedding light on the role of material well-being in the host country and country of origin, including people's economic prospects, access to services, social networks, and access to trusted information about conditions in the home country.

The paper also raises a number of important questions for a growing research agenda on refugee crises and the dynamics of return. First, further work is needed to understand the role of well-being in the host country in refugee decision-making. The null relationship we find between host-country conditions and return intentions could emerge if well-being in the host country has countervailing negative and positive effects on people's return aspirations and preparations. People with greater resources may be both better off in exile but also more able to afford the costs of moving back home. Our results provide evidence for this possibility, where we see that better conditions have very small or null effects on people's intentions to return, but a positive association with concrete steps to prepare to return.

Second, although previous research explores *why* refugees seek out information about potential destinations (Holland and Peters, 2020), little is understood about *how* refugees acquire and assess information about the situation in potential destinations. It is intuitive that high-quality information will condition migration choices, especially given the potential negative consequences of returning prematurely to a dangerous context. But the uncertainty that refugees have about the situation at home may lead them to underweight outcomes in the home country relative to those in the host country (Kahneman and Tversky, 1979). Given the complexity of our findings on information and the absence of a well-identified causal effect, further research is needed on how the quality of information influences return decisions.

Third, future research should explore the degree to which return intentions predict people's subsequent migration choices. Recent studies of labor migration with direct measurement of both migration intentions and behavior find that intentions were good predictors of future emigration (see, e.g., Van Dalen and Henkens, 2013; Docquier, Peri and Ruyssen, 2014; Tjaden, Auer and Laczko, 2019). That being said, the possibility of large-scale longterm displacement in the Syria crisis may have important ramifications on lessons about the drivers of refugee return. One-third of our sample intends to not return to Syria, and previous studies focused on return migration find that labor migration and wartime displacement can lead to high rates of long-term residence in destinations (see, e.g., Constant and Massey, 2003; Camarena and Hagerdal, 2020).

We conclude with two key takeaways for policymakers and humanitarian organizations. First, the results reaffirm the fundamental humanitarian mandate of the refugee protection regime. The vast majority intend to return to their home country when threats to their physical, economic, and social well-being have decreased, and when they feel that they possess credible information. We find that more than two thirds of Syrians in Lebanon want to return home, and prospects for a good job and access to public services in Lebanon do not influence people's likelihood of staying.

The findings also offer lessons for how humanitarian agencies can support refugee wellbeing while also promoting safe, voluntary return. In light of our findings, efforts to deliver humanitarian assistance and provide economic opportunities may be unlikely to incentivize refugees to remain in the host country. More traditional development programs that support refugees' economic integration could benefit both refugees and host-country economies and free refugees from a reliance on aid. This would, in turn, allow humanitarian agencies to focus their attention and resources on emergencies, rather than struggling to provide ongoing assistance in protracted displacement situations.

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# Appendix

The Dynamics of Refugee Return: Syrian Refugees and Their Migration Intentions<sup>\*</sup>

August 19, 2021

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\*All analyses, unless otherwise noted, were pre-specified in [XXXX] registration [XXXXX]. This project was reviewed and approved by the [University XXXXX] Human Subjects Committee under IRB protocol [XXXXX].

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### **1** Sampling Strategy

We conducted stratified multistage sampling. In the first stage, we selected localities based on two dimensions: the prevalence of Syrians and the majority sect. We drew Syrian population data from UNHCR registration records and Lebanese population data from voter registration records, since there is no current census available. In the second stage, we used a random walk procedure to select households within each locality. In the third stage, we selected a head of household—defined as a person regardless of gender who plays a large role in household decision-making.

For this study, we wanted to draw inferences about all individuals from Syria in Lebanon as of the study's start date irrespective of their legal status and access to services and support. Thus, this study includes Syrian citizens regardless of whether they registered with UNHCR, and also Palestinian refugee from Syria (PRS), regardless of whether they registered with UNRWA.

#### First sampling stage: Locality selection

The sampling frame for the first stage is the list of localities published by the Lebanese Council for Development and Reconstruction (CDR) in 2018 and the 2018 UNHCR data on the number of registered Syrians by locality. Each locality is identified by way of its administrative affiliation— Kaza and Mohafza.

The localities were sorted into nine strata depending on their prevalence of Syrian population and the majority Lebanese sectarian group, as follows:

- Dimension 1: Prevalence of Syrian refugees
  - Low prevalence: where the Syrian population accounted for less than 20% of the total population.
  - Medium prevalence: where the Syrian population is between 20% and 50% of the total population.
  - High prevalence: where the Syrian population accounted for over 50% of the total population.
- Dimension 2: Sectarian component of the non-Syrian population
  - Sunni non-Syria majority: More than 50% of the documented non-Syrian population of the village is Sunni.
  - Non-Sunni non-Syrian majority: More than 50% of the documented non-Syrian population of the village is of a single non-Sunni sectarian group.

- Mixed: No single sectarian group makes up more than 50% of the village population.

In the first stage sample we selected 150 Lebanese localities with replacement, leading to 93 unique localities. We then randomly sampled people in each locality. Our goal is to say something about the drivers of return in the overall population. Hence, in our main analysis, we cluster standard errors by locality, since there are localities in the population of interest beyond those captured in the sample (Abadie et al., 2017).

The distribution of the sample of 150 localities into strata faced the classical dilemma of whether doing it in proportion to the population of the strata or rather selecting the same number of localities in each stratum. Since both are important considerations for our study, and we want to study subnational variation while also making nationwide claims, we followed a first-stage sampling distribution in accordance to Markward's rule (also known as the '50/50 equal/proportional allocation' rule), which is generally considered a good compromise between the two extremes. Given the small number of mixed localities in the pure PPS sample, the 50/50 equal/proportional allocation has an additional desirable feature of avoiding any bins with a very small number of localities.

#### Second-stage sampling

Enumerators interviewed 20 households for each sample. In order to capture all Syrians and not only registered refugees, we opted for a random walk strategy rather than sampling from UNHCR's registration database. To do so, team leaders initially met with local key informants (such as the head of the municipal government) and had a map print out of the locality. The local key informant was asked to draw boundaries around the neighborhoods that include Syrians and the rough proportion of Syrians in each part of the town. The team leader then assigned enumerators in proportion to Syrians across the towns and provided them with a starting direction (N, NE, E, SE, S, SW, W, NW) for the day. Given that streets limit the direction of movement, the enumerator were asked to proceed along the street that is closest to the starting direction indicated in the enumerator schedule. The enumerators were told to interview a household in every third building.

#### Third-stage sampling: Respondent Selection

Enumerators interviewed a head of household—a person with primary decision-making responsibility in the household. An eligible 'head of household' should know the details of the household, its economic situation, and important household decisions. If a household had multiple adults who share decision-making responsibility, this classifies as there being multiple heads of household, in which case enumerators would interview whichever head of household was at home.

#### **Response Rate**

The team leaders recorded the total number of doors they knocked on each day and kept track of refusal to participate as well as non-answers. Out of 3,882 interview attempts, enumerators conducted 3,003 interviews. This resulted in a response rate of 77%.

#### Replacement

We needed to drop one research site in the Baalbek area from our sample because a shawish refused us entry to the informal settlement. We returned to our original sampling methodology and drew another town in order to replace this site.

### 2 Survey questions

#### 2.1 Dependent variables

Our outcome of interest is intention to return. The survey included multiple questions about stated short-term and long-term return intentions as well as return preparations. Table A1 shows the list of questions used to measure these concepts.

Short term return intentions	Long term return intentions	Return preparations
Do you (the respondent) plan to return to Syria in the next 12 months?	Two years from now, where do you expect to actually be living?	Have you or your immediate family been saving resources in order to prepare for your return to Syria?
Are other members of your household planning to return in the next 12 months?	Do you hope to move back to Syria and live there one day?	Have you or your immediate family prepared any legal paperwork, such as marriage documents, birth certificates, or proofs of property to prepare for your return to Syria?
	Would you say it is correct that you	Have you or your immediate family reached
	don't want to return no matter what	out to Lebanese authorities to discuss
	happens?	returning to Syria?
		Have you or your immediate family reached
		out to UNHCR to discuss returning to Syria?
		Have you or anyone in your immediate family
		made a scoping trip back to Syria to learn
		about the situation there?
		Have there been times in the past 12 months
		when you were planning to return and
		aborted those plans?

Table A1: Questions about return intentions and preparations

### 2.2 Independent variables

#### 2.2.1 Push factors from Lebanon

We use several measures of push factors in Lebanon. Table A2 shows questions used to build the economic well-being and access to services in Lebanon indices. Table A3 shows the indices that measure social well-being, legal conditions, and networks in Lebanon.

Economic well-being in Lebanon	Services in Lebanon
	Have you been sick in the past 6 months to the point of requiring medical
Do you possess the status that allows you to work legally in Lebanon (do you	treatment? (To enumerator: this does not mean that they actually saw a doctor,
currently possess a work permit or Lebanese residency)?	just that they needed to be treated. This includes chronic illnesses but not
	common illnesses like cold)
During the past 4 weeks, how many days did you work outside home to make	(If yes) Were you able to see a doctor? (To Enumerator: Going to a pharmacy
money? (If they did not work, enter 0.)	does not count as seeing a doctor)
	(For each household member) Has (household member) has been sick in the past
(If worked) On the days that you worked during the past 4 weeks, how many	6 months to the point of needing medical treatment? (To enumerator: this does
hours did you usually work per day?	not mean that they actually saw a doctor, just that they needed to be treated. This
nours and you astanly work per day:	includes chronic illnesses but not common illnesses like cold)
	(If yes) Was (household member) able to see a doctor? (To Enumerator: Going to
(If worked) During the past 4 weeks, how much money did you make in total?	a pharmacy does not count as seeing a doctor)
	a pharmacy does not count as seeing a doctor)
Can you please tell me which sources your household normally receives	
income from? By household we mean people who are family members or	In Lebanon, how difficult or easy would it be for you to do each of the following?
close relatives and who live under the same roof and share meals with you: Aid	See a doctor (aside from the cost)
or assistance from other organizations (such as the United Nations, other	
international NGOs, local Lebanese charities, etc.)	
In the last month, how much money did your household withdraw in total	
using cards from humanitarian organizations? To clarify, I do not mean using a	Do you think it is hard for your or your family to access healthcare in Lebanon
card to buy from certain shops. I mean using a card to go to and ATM and	because you are Syrian? (To enumerator: if hard but not because they are Syrians,
withdraw cash. (This includes the 260 and other cash aid.) Enumerator: enter	select "Not hard because we are Syrians")
the sum of all cash aid used by household members in the last month.	
In the last month, how much money did your household spend in total using	
WFP (World Food Program) support, that is, using a card to buy food only	Need school: Whether any children between ages of 6 and 18 never studied OR
from certain shops? (We are referring to the taghziye program.) Enumerator:	(did not finish primary school and are above 10 years old) OR (are not currently
enter the sum of all food card aid used by household members in the last month.	attending school)
To enumerator: This question is written in colloquial Arabic. Read it loud as it	Now we would like you to think about all the areas you have lived since moving
is and do not try to summarize it. If you had to live solely on your remaining	to Lebanon since you arrived here in (insert year). How many different towns
savings and assets, without any income or debt, approximately how many	have you lived in Lebanon (including this place) since you came here in (insert
months of expenses and spending would your savings and assets support you?	vear)? (To measure stability in Lebanon, if always in the same town, the variable
Note that we're talking about the assets and savings of your household in	gets a value of 3 (most stable). If lived in two towns, the variable gets a value of
Lebanon.	2. If lived in more than two towns, the variable gets a value of 1 (least stable))
Does this dwelling have the following items that you are able to use?	
Refrigerator, Washing Machine, Oven, Desktop or Laptop computer at home,	Which year did you start living in in this area (neighborhood or town)? (To code
Car, Microwave oven, Television, Internet connection at home (other than	stability in current town, we subtracted answer from 2019 to find number of years
through a smartphone, not through a neighbor but owned at home), Indoor	in this town then we cut the answers into quantiles)
toilet, Central heating	
How does the aid that you're currently receiving compare to the amount of aid	(If age of a child <18 AND child not currently attending school) Why is (child)
that you were receiving a year ago? (Enumerator: Here we are referring to cash	not attending school? (Do not read options. Let respondent answer and select all
and all other aid.)	that apply).
To enumerator: This question is written in colloquial Arabic. Read it loud as it	
is and do not try to summarize it. Then read all the answer options. In a typical	In Lebanon, how difficult or easy would it be for you to do each of the following?
month, what share of your household's monthly expenses and spending needs	Get help with legal problems
you are you able to satisfy from household members' income?	
What is the approximate total value of assets and cash that you possessed when	
you first came to Lebanon? Note that we're talking about the assets and savings	Does this dwelling have the following items that you are able to use? Running
of your household in Lebanon and not anything you left in Syria.	water
Does your household income vary from month to month?	
Dides your household mcome vary from month to month? Did you or anyone in your household work in Lebanon before 2011?	
· · ·	
What was your total household income in the past month? By	
household we mean people who are family members or close	
relatives and who lived under the same roof and share meals	
with you. Enumerator: This does not include income from aid.	

Table A2: Push factors: Economic well-being and access to services in Lebanon

## 2 SURVEY QUESTIONS

Social well-being in Lebanon	Legal conditions in Lebanon	Networks in Lebanon
How would you describe your relationship with Lebanese people?	Do you possess the status that allows you to work legally in Lebanon (does (respondent) currently possess a work permit or Lebanese residency))?	How many of (original household members from Syria) (excluding yourself) are living in Lebanon now?
Have you been detained by Lebanese authorities since arriving to Lebanon? Please note that we will not share this information.	What is your status with UNHCR? Please note that we will not share this information with anyone (Enumerator: If the respondent says registered or recorded, please ask to see the UNHCR registration file with names of registered individuals).	Please think about the Lebanese people in your phone contacts. With how many of them did you have a conversation–either by phone, messenger chat, face-to-face, or text exchange –in the last week? Note that this does not include service provides such as the United Nations or NGOs
Do you think it is hard for you or your family to get housing in Lebanon because you are Syrian? To enumerator: if hard but not because they are Syrians, select "Not hard because we are Syrians"	(If this person is a Palestinian from Syria) What is your status with UNRWA? Please note that we will not share this information with anyone.	Please think about the Syrians in Lebanon in your phone contacts. With how many of them did you have a conversation–either by phone, messenger chat, face-to-face, or text exchange –in the last week?
In your personal experiences, How friendly or hostile would you describe your personal experiences with Lebanese authorities in this area (town/neighborhood)?		Outside of your household, do you have any close Lebanese relatives in this area or elsewhere in the country?
In your personal experiences, how friendly or hostile would you describe your personal experiences with the Lebanese public in this area (town/neighborhood)? We are asking about the Lebanese general public, not authorities.		In the last 12 months, how often did you share a meal with Lebanese people who are not part of your family? (To enumerator: Those do not need to be friends. They can be people at work or other people.)
How well do you understand the important issues facing Lebanon?		
In the last 12 months, how often did you typically discuss major issues facing Lebanon with others?		
In Lebanon, how difficult or easy would it be for you to do each of the following? Search for a job Which year did you move to Lebanon to		
stay here until now? Does this town currently have curfews for		
Syrians? (If no) Has this town had curfews for Syrians in the last two years?		
How often do you feel like an outsider in Lebanon?		
(To enumerator) Did the respondent speak Arabic well?		
What is the highest level of education you have completed? How well can you read and write?		
How often are you personally able to travel freely and safely around this area of Lebanon?		
Are all your household members able to move freely in this town?		

Table A3: Push factors: Social well-being, legal conditions, and networks in Lebanon

## 2.2.2 Pull factors in Syria

For pull factors in Syria, Table A4 shows questions used to build the safety, control, and economic well-being in Syria indices. Table A5 shows the indices that measure services and networks in Syria.

## 2 SURVEY QUESTIONS

Safety in Syria	Control in Syria	Economic well-being in Syria
How would you describe the current risk to civilians' physical safety in (place of origin)?	Who mainly controlled (place of origin) in the month before you left? Syrian army; Opposition forces such as the FSA; Jabhat al-Nusra; ISIS; Kurdish forces; Russian forces; Turkish forces; It was contested	How would you describe the current availability of jobs at present in (place of origin) currently?
To measure sympathy with opposition, we examine difference between trusting two anti-regime media (Al-Jazeera and Al-Arabiya) and two pro-regime media (Al-Mayadeen and Al-Manar) using the question: How trustworthy would you say each of the following news sources is?	Who mainly controls (place of origin) currently? [Same options]	What is the total amount of outstanding debts you currently have in Syria? This includes any debts on unpaid electricity, water, or other bills while you were away
Were there anti-regime protests in (place of origin) in 2011 and 2012?	Did ISIS control (place of origin) at all during the conflict?	Did you or your immediate family own (not rent) the following items in Syria? (ask for each): House (not an apartment); Apartment (other than their house, if they owned a house); Land
Have you suffered physical or psychological harm because of violence in Syria?		(If they stated that they own land in previous question) Do you think you would be able to continue as owner and operator of this land if you returned to Syria?
How do you expect the safety situation to be in (place of origin) one year from now?		(If owned house/apartment/land) Do you or your immediate family have property documents that prove you are the owner?
Conscription: To examine if someone in household is of/near conscription age, we saw if household includes any males born between 1977 and 2003.		

 Table A4: Pull factors: Safety, control, and economic well-being in Syria

Services in Syria	Networks in Syria
As far as you know, how many hours per day	How many of (household members from Syria
is there electricity in (place of origin) currently?	before leaving) are living in Syria now?
As far as you know, how many hours per day is	Approximately how many Syrian relatives or
there running water in (place of origin)	friends who have lived in Lebanon have gone
currently?	back to Syria with the goal of staying there?
	Next, think about your Syrian friends and relatives
As far as you know, are schools operating in	from (place of origin) who have lived in Lebanon.
(place of origin) during the school year?	Approximately how many of them have gone back
	to (place of origin)?
As far as you know, are health centers operating	How many people who were in your household in
in (place of origin) currently?	Lebanon at some point since 2011 have gone back
in (place of origin) currently:	to Syria, regardless of where they are now?
How good do you think that public service	
provision in (place of origin) (such as health	
centers, schools, infrastructure) will be one year	
from now?	

 Table A5:
 Pull factors:
 Services and networks in Syria

## 2.2.3 Confidence in information and mobility

Table A6 describes our measures of confidence in information and mobility costs.

### 3 INDEX CONSTRUCTION AND DESCRIPTIVES

Confidence in information	Mobility cost
To enumerator: This question is written in colloquial Arabic. Read it loud as it is and do not try to summarize. Then read all the answer options. When thinking of your knowledge about the safety situation in (place of origin), would you say that : I know enough to be confident I understand the situation (1); I don't know enough, and I want to know more (0); I don't know much but do not feel the need to know (0)	We calculate travel distance from each survey respondent's town of residence in Lebanon to their hometown in Syria, via the Beirut–Damascus highway and border crossing. Travel routes were calculated using the Google Maps API. We used the R package mapsapi and commands mp_directions() and mp_get_routes().
To enumerator: This question is written in colloquial Arabic. Read it loud as it is and do not try to summarize. Then read all the answer options. When thinking of your knowledge about employment opportunities in (place of origin), would you say that : (same options as above)	The log of household size
To enumerator: This question is written in colloquial Arabic. Read it loud as it is and do not try to summarize. Then read all the answer options. When thinking of your knowledge about the availability of public services (such as health centers, schools, or water) in (place of origin), would you say that : (same options as above)	
To enumerator: This question is written in colloquial Arabic. Read it loud as it is and do not try to summarize. Then read all the answer options. When thinking of your knowledge about the conscription requirements by the Syrian military, would you say that : (same options as above)	
Now, please think about the person you communicate with the most who is currently living in Syria. (If respondent answers: I don't communicate with anyone in Syria, this is coded as 0, otherwise 1) In general, how often do you communicate with people in (place of origin)?	

Table A6: Confidence in information and mobility costs

## 3 Index construction and descriptives

We measured four key concepts with multiple independent variables using the first principal component.

- 1. Well-being in Lebanon
- 2. Expected well-being in Syria
- 3. Confidence in information
- 4. Preparation to return

The component variables are mentioned in Section 2. For the first three independent variables, we have many input variables. Note that all results for the survey in Lebanon impute missing values using multivariate imputation by chained equations. We specify 10 imputations and use random forest to predict missing values using the mice() package in R. We use Rubin's rules (Rubin, 1987) when pooling estimates across imputations.

Our primary analysis was based on regression models with indices constructed using polychoric PCA unless any variable in the index had too many categories (above 8 categories, in which case we used Pearson correlations) (Hainmueller, Hangartner and Pietrantuono, 2017). Scales for individual questions were reversed as necessary to simplify interpretation (to make sure they were all in the same positive direction). In addition to the indices constructed using the first principal components, we ran mean effects indices (aka z-scores) as a robustness check (Kling, Liebman and Katz, 2007). We constructed those indices by standardizing each variable (demeaning and dividing it by the standard deviation). We then summed the standardized variables and then standardized the sum again.

This section shows the component variables of each of the indices as well as descriptive statistics for these variables. We also show descriptive statistics for the control variables we included in the main regressions.

### 3.1 Push factors from Lebanon

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
Aid: atm card	0.63	0.58	1.39	0.00	0.00	7.00	0.30%
Aid change from last year	1.49	1.48	0.56	1.00	1.00	3.00	9.16%
Aid: wfp card	1.12	1.02	1.68	0.00	0.00	7.00	0.13%
Assets: months left	0.13	0.15	0.62	0.00	0.00	12.00	0.00%
Assets: value upon arrival	0.62	0.70	2.26	0.00	0.00	16.00	0.27%
Ability to cover expenses	2.78	2.88	1.26	1.00	3.00	5.00	0.17%
Income	1.75	1.90	3.07	0.00	0.00	13.00	0.10%
Work days past 4 weeks	5.82	6.25	9.91	0.00	0.00	28.00	0.00%
Work hours past 4 weeks	2.92	3.13	4.74	0.00	0.00	24.00	0.00%
Able to work legally	0.10	0.11	0.31	0.00	0.00	1.00	0.03%
Income source: aid	0.36	0.33	0.47	0.00	0.00	1.00	0.03%
Stable household income	0.81	0.79	0.71	0.00	1.00	2.00	0.20%
Household income	4.36	4.72	3.50	0.00	5.00	17.00	0.93%
HH worked in Leb. before 2011	0.23	0.24	0.43	0.00	0.00	1.00	0.00%
Own refrigerator	0.80	0.81	0.39	0.00	1.00	1.00	0.00%
Have indoor toilet	0.83	0.83	0.37	0.00	1.00	1.00	0.00%
Have central heating	0.05	0.05	0.22	0.00	0.00	1.00	0.13%
Own washing machine	0.68	0.67	0.47	0.00	1.00	1.00	0.00%
Own oven/stove	0.79	0.79	0.41	0.00	1.00	1.00	0.00%
Own computer	0.02	0.02	0.13	0.00	0.00	1.00	0.00%
Own car	0.02	0.02	0.14	0.00	0.00	1.00	0.00%
Own microwave oven	0.04	0.05	0.21	0.00	0.00	1.00	0.00%
Own television	0.78	0.79	0.41	0.00	1.00	1.00	0.00%
Have internet	0.24	0.25	0.44	0.00	0.00	1.00	0.07%

#### Economic well-being in Lebanon

Table A7: Summary statistics of variables included in constructing the economic well-being in Lebanon index

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
Never had curfews	0.65	0.63	0.48	0.00	1.00	1.00	0.93%
Authorities discrimination (higher is less)	2.71	2.73	0.74	1.00	3.00	4.00	15.38%
Ease of mobility	3.16	3.16	1.09	1.00	4.00	4.00	0.13%
Ease of mobility for household	1.62	1.61	0.78	1.00	1.00	3.00	0.53%
Public discrimination (higher is less)	2.97	2.98	0.68	1.00	3.00	4.00	1.60%
Arabic speaking ability	2.87	2.87	0.34	1.00	3.00	3.00	1.27%
Relation with Lebanese	3.66	3.68	0.95	1.00	4.00	5.00	0.33%
Discuss Lebanese politics	1.35	1.38	0.94	1.00	1.00	5.00	0.47%
Ease job search	1.59	1.61	1.02	1.00	1.00	5.00	0.83%
Literacy level	2.10	2.09	0.72	1.00	2.00	3.00	0.00%
Feeling outsider (higher is less)	2.95	2.96	1.29	1.00	3.00	5.00	0.03%
Know Lebanese politics	2.33	2.33	1.24	1.00	2.00	5.00	0.83%
Time in Lebanon	5.52	5.46	2.05	0.00	6.00	9.00	0.07%
No curfew now	0.75	0.73	0.45	0.00	1.00	1.00	0.50%
Housing discrimination (higher is less)	2.48	2.49	0.69	1.00	3.00	3.00	0.33%
Never detained	0.94	0.94	0.23	0.00	1.00	1.00	0.20%

## Social well-being in Lebanon

Table A8: Summary statistics of variables included in constructing the social well-being in Lebanon index

## Services in Lebanon

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
Can access legal services	1.66	1.66	1.07	1.00	1.00	5.00	2.73%
No healthcare discrimination	2.37	2.37	0.73	1.00	3.00	3.00	0.47%
Not sick	0.83	0.83	0.38	0.00	1.00	1.00	0.07%
Received treatment (if sick)	0.94	0.95	0.23	0.00	1.00	1.00	0.00%
Can access doctor	2.80	2.87	1.66	1.00	3.00	5.00	0.70%
No Kids need school	0.59	0.59	0.49	0.00	1.00	1.00	0.03%
Have running water	0.80	0.81	0.39	0.00	1.00	1.00	0.00%
No HH member sick	0.78	0.79	0.41	0.00	1.00	1.00	0.17%
HH members treated if sick	0.91	0.91	0.28	0.00	1.00	1.00	0.03%
School not preventive	0.96	0.96	0.20	0.00	1.00	1.00	0.07%
Period in current town	2.39	2.37	1.16	1.00	2.00	4.00	0.10%
Towns lived in Lebanon	2.64	2.65	0.63	1.00	3.00	3.00	0.10%

Table A9: Summary statistics of variables included in constructing the services in Lebanon index

## Legal situation in Lebanon

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
Registered with UNHCR/UNRWA (or resident)	0.81	0.80	0.40	0.00	1.00	1.00	0.00%
Legal resident in Lebanon	0.04	0.05	0.21	0.00	0.00	1.00	0.00%

Table A10: Summary statistics of variables included in constructing the legal situation in Lebanon index

## Networks in Lebanon

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
Syria HH members living in Leb. now	4.58	4.45	3.51	0.00	4.00	15.00	0.00%
Lebanese phone contacts	1.71	1.71	1.11	1.00	1.00	5.00	0.53%
Share meals with Lebanese	1.51	1.53	1.08	1.00	1.00	5.00	0.17%
Syrian phone contacts	3.22	3.20	1.37	1.00	3.00	5.00	0.30%
Lebanese relatives	0.22	0.22	0.55	0.00	0.00	2.00	0.10%

Table A11: Summary statistics of variables included in constructing the networks in Lebanon index

## 3.2 Pull factors in Syria

## Safety in Syria

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
HH male at conscription age	0.80	0.81	0.39	0.00	1.00	1.00	0.00%
Exposed to violence	0.28	0.27	0.45	0.00	0.00	1.00	0.03%
Follow anti-regime media more than pro-regime media	0.20	0.21	0.41	0.00	0.00	1.00	0.00%
Hometown had protests	0.67	0.67	0.47	0.00	1.00	1.00	2.40%
Expect hometown to be safe	2.54	2.53	0.86	1.00	3.00	4.00	18.81%
Current safety in hometown	2.05	2.06	0.88	1.00	2.00	4.00	7.13%

 Table A12: Summary statistics of variables included in constructing the safety in Syria index. Respondents were coded as following anti-regime media more than pro-regime media if they reported following Al-Jazeera or Al-Arabiya (anti-regime) more than Manar/Mayadeen (pro-regime).

## Control in Syria

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
Contested Now	0.05	0.05	0.22	0.00	0.00	1.00	5.16%
Contested before leaving	0.15	0.15	0.36	0.00	0.00	1.00	3.06%
Controlled by Kurds now	0.13	0.14	0.35	0.00	0.00	1.00	5.16%
Controlled by oppsn/FSA now	0.09	0.09	0.29	0.00	0.00	1.00	5.16%
Controlled by regime now	0.69	0.67	0.47	0.00	1.00	1.00	5.16%
Controlled by Russia now	0.00	0.01	0.08	0.00	0.00	1.00	5.16%
Controlled by Turkey now	0.01	0.02	0.12	0.00	0.00	1.00	5.16%
Controlled by Kurds before leaving	0.02	0.03	0.17	0.00	0.00	1.00	3.06%
Controlled by oppsn/FSA before leaving	0.28	0.29	0.45	0.00	0.00	1.00	3.06%
Controlled by regime before leaving	0.38	0.36	0.48	0.00	0.00	1.00	3.06%
Controlled by Russia before leaving	0.00	0.00	0.06	0.00	0.00	1.00	3.06%
Controlled by Turkey before leaving	0.00	0.00	0.05	0.00	0.00	1.00	3.06%
Controlled by ISIS	0.37	0.39	0.49	0.00	0.00	1.00	5.13%

Table A13: Summary statistics of variables included in constructing the control in Syria index

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
Debt in Syria	0.31	0.32	0.66	0.00	0.00	2.00	4.96%
Job situation in origin	1.55	1.54	0.70	1.00	1.00	4.00	9.62%
Home ownership docs (1 for some, 2 for everything)	0.58	0.62	0.91	0.00	0.00	2.00	1.90%
Can operate land in future	0.12	0.13	0.33	0.00	0.00	1.00	2.33%
Own house in Syria	0.62	0.64	0.48	0.00	1.00	1.00	0.30%
Own apt in Syria	0.07	0.07	0.25	0.00	0.00	1.00	0.37%
Own land in Syria	0.21	0.21	0.41	0.00	0.00	1.00	0.63%

## Economic well-being in Syria

Table A14: Summary statistics of variables included in constructing the economic well-being in Syria index

### Services in Syria

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
Electricity in origin	2.51	2.51	1.27	1.00	3.00	5.00	15.25%
Health services in origin	0.36	0.36	0.48	0.00	0.00	1.00	19.21%
Expect services to improve in 1 year	2.43	2.42	0.84	1.00	3.00	4.00	17.82%
Schools in origin	0.34	0.34	0.47	0.00	0.00	1.00	19.28%
Running water in origin	2.47	2.46	1.23	1.00	3.00	5.00	14.72%

Table A15: Summary statistics of variables included in constructing the services in Syria index

### Services in Syria

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
Electricity in origin	2.51	2.51	1.27	1.00	3.00	5.00	15.25%
Health services in origin	0.36	0.36	0.48	0.00	0.00	1.00	19.21%
Expect services to improve in 1 year	2.43	2.42	0.84	1.00	3.00	4.00	17.82%
Schools in origin	0.34	0.34	0.47	0.00	0.00	1.00	19.28%
Running water in origin	2.47	2.46	1.23	1.00	3.00	5.00	14.72%

Table A16: Summary statistics of variables included in constructing the services in Syria index

## Networks in Syria

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
No. HH members returned to Syria	0.10	0.11	0.65	0.00	0.00	5.00	0.27%
Relatives permanently return to Syria	0.97	1.05	2.99	0.00	0.00	15.00	1.40%
Relatives return to origin	0.53	0.60	2.44	0.00	0.00	15.00	1.17%
Syria HH members living in Syria now	1.86	2.00	3.36	0.00	0.00	15.00	0.10%

Table A17: Summary statistics of variables included in constructing the networks in Syria index

## 3.3 Confidence in information

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
Know Syr. conscription policy	0.28	0.30	0.46	0.00	0.00	1.00	0.23%
Know employment in origin	0.27	0.29	0.46	0.00	0.00	1.00	0.13%
Know safety in origin	0.26	0.27	0.45	0.00	0.00	1.00	0.10%
Know services in origin	0.25	0.27	0.44	0.00	0.00	1.00	0.20%
Communication freq. with origin	2.39	2.45	1.69	1.00	2.00	6.00	0.03%
Communication with someone in Syria	0.61	0.62	0.49	0.00	1.00	1.00	0.03%

Table A18: Summary statistics of variables included in constructing the confidence in information index

## 3.4 Mobility

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
household size (logged)	1.50	1.48	0.56	0.00	1.61	2.89	0.00%
travel distance (logged)	12.83	12.85	0.52	11.13	12.98	15.63	0.37%

Table A19: Summary statistics of variables to measure mobility

## 3.5 Preparation to return

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
Planned to return but aborted	0.03	0.03	0.17	0.00	0.00	1.00	0.27%
Reached to Leb. authorities about return	0.01	0.01	0.08	0.00	0.00	1.00	0.13%
Prepared docs for return	0.02	0.03	0.17	0.00	0.00	1.00	0.10%
Saved resources for return	0.02	0.02	0.15	0.00	0.00	1.00	0.10%
Conducting scoping trip to Syria	0.03	0.03	0.17	0.00	0.00	1.00	0.10%
Reached to UNHCR about return	0.01	0.01	0.09	0.00	0.00	1.00	0.17%

Table A20: Summary statistics of variables included in constructing the preparation to return index

## 3.6 Covariates

The following covariates are included in the regressions. When including fixed effects, we also add locality fixed effects in Lebanon and Syria.

Variable	Weighted.Mean	Unweighted.Mean	Std.Dev	Min	Median	Max	Pct.Missing
Household includes elderly	0.04	0.04	0.19	0.00	0.00	1.00	0.00%
Female headed single-parent household	0.11	0.10	0.30	0.00	0.00	1.00	0.03%
High school graduate	0.11	0.12	0.32	0.00	0.00	1.00	0.03%
Hezbollah controlled area	0.16	0.17	0.38	0.00	0.00	1.00	0.00%
Location: Tental settlement	0.35	0.33	0.47	0.00	0.00	1.00	0.00%
Sick required medical treatment	0.30	0.30	0.46	0.00	0.00	1.00	0.23%
Syria origin: urban	0.23	0.23	0.42	0.00	0.00	1.00	0.20%
Household includes toddler	0.45	0.44	0.50	0.00	0.00	1.00	0.00%

Table A21: Summary statistics of variables included as controls in the regressions

## 4 Deviations from PAP

**Multicollinearity:** In the PAP, we indicated that we would run one regression with all the indices. Because of multicollinearity, we ran separate regressions for each of the indices and also ran the pre-specified regression with a minor adjustment: we did not include the indices measuring safety and services in Syria in the same regression because of their high correlation. In the paper, we present the results results for all the indices where we control for safety. In Section 5.2, we include the results for all the indices where we control for services in Syria.

We made the choice to present an alternative regression after tests of model performance identified multicollinearity in our regression predictors. The first simple test of model performance involved examining the simple pairwise correlations between our predictors. We find that the pairwise correlation between the security index and services index in Syria is high at 0.57.

Of course, simple correlation is not multicollinearity. Therefore, second, we test for an association between predictors conditional on the other variables in the model. The variance inflation factor is a measure to analyze the magnitude of multicollinearity of model terms. Using the performance() package in R, we find that in the pre-specified models we identify very high variance inflation factors for a number of indices, most notably services in Syria and regime control. Evidence of multicollinearity is consistent across multiple tests in the performance() package.

Analysis without locality fixed effects: We re-ran our main analysis without Lebanese locality fixed effects as a robustness check. This regression can be seen in Figure A24 in Section 5 of the appendix. Furthermore, after submitting the PAP, we realized that it would be misguided to control for Lebanese locality and Syrian locality when analyzing the role of travel distance from Lebanese locality to Syrian locality. Therefore, in regressions with travel distance on the right-hand side, we do not include locality fixed effects.

**Predictive analysis:** The predictive analyses included in appendix section 5.7 were not prespecified.

**PCA inputs:** PCA inputs were pre-specified but required a number of ex post modifications for reasons explained below.

Index 1—Economic well being in Lebanon: The PAP mistakenly indicated that a question about someone's former job in Syria would be included in the economic well-being *in Lebanon* index. This was a typo, and it was removed since it is not a dimension of economic well-being *in Lebanon*.

Index 2—Social well being in Lebanon: The PAP specifies that we intended to calculate the

IPL-12 integration score to use it as an input for PCA. In later revisions to the questionnaire, some questions were modified and no longer matched IPL-12 inputs. We modified this index slightly and now use component questions of IPL-12 as inputs rather than calculating the IPL-12 score. Furthermore, household income in Lebanon was mistakenly included in both index 1 and index 2. We decided this index fits better in index 1 and removed it from index 2.

Index 3—services in Lebanon: A question included in the PAP was subsequently cut from the survey: "Have you been forced to move in the last two years, for instance because you were kicked out of your home or your home was deconstructed/demolished?" So we did not include it in the analysis.

Index 5.1—Safety: First, we separated regime control from safety conditions in Syria. These two concepts were not closely related and we decided to examine territorial control and safety separately. Furthermore, Family deaths in Syria was excluded due to flaw in measurement strategy.

Index 10—Information quality: After submitting the PAP we removed the following question: "How confident are you in your knowledge about conditions in [Piped place of origin]?" so we did not include it in the analysis.

## 5 Robustness and Additional Tests

#### 5.1 Return in two years and ever

In addition to the return in 12 months and preparation to return outcomes, we have also examined the predictors of expectation to return in two years and intentions to ever return to Syria. In Table A22 the first two models present the regression results for the return ever outcome using one index per regression (Model 1) and using all indices in the same regression (Model 2). Models 3 and 4 show the same analyses for the return in two years outcome.

#### 5.2 Safety and services

Given the high correlation between safety and services in Syria, we ran a regression that included all the predictors except services in Syria, and then ran a separate regression that included all the predictors except safety in Syria. We reported the results of all the coefficients from the regression that included safety (but not services) in Syria. We then added the single coefficient for services from the second regression. In Models 1 and 2 of Table A23, we do the opposite. We include all the coefficients from the regression that included services (but not safety) in Syria and then add the single coefficient for safety in Syria from the first regression.

	Ever (Ind. Indices)	Ever (All Indices)	2 years (Ind. Indices)	2 years (All Indices)
Safety (Syr.)	0.040**	0.042***	0.049**	$0.075^{***}$
	(0.016)	(0.014)	(0.018)	(0.016)
Regime control (Syr.)	0.004	-0.014	0.006	-0.020
	(0.015)	(0.013)	(0.014)	(0.018)
Economic well-being (Syr.)	$0.033^{**}$	$0.061^{***}$	0.026	$0.061^{***}$
	(0.013)	(0.013)	(0.021)	(0.016)
Services (Syr.)	0.030	0.017	0.023	0.052***
	(0.017)	(0.015)	(0.015)	(0.013)
Networks (Syr.)	$0.031^{***}$	$0.020^{*}$	-0.002	-0.003
	(0.009)	(0.010)	(0.009)	(0.009)
Economic well-being (Leb.)	$-0.040^{*}$	$-0.077^{***}$	-0.019	-0.053
	(0.020)	(0.020)	(0.015)	(0.034)
Services (Leb.)	$-0.038^{*}$	-0.008	0.046***	0.033*
	(0.022)	(0.024)	(0.016)	(0.019)
Networks	-0.017	$-0.052^{***}$	-0.015	-0.007
	(0.012)	(0.014)	(0.018)	(0.012)
Social well-being (Leb.)	$0.064^{***}$	$0.113^{***}$	0.004	$0.030^{*}$
	(0.022)	(0.022)	(0.020)	(0.017)
Legal conditions (Leb.)	0.001	0.011	$-0.019^{*}$	-0.012
	(0.018)	(0.016)	(0.010)	(0.011)
Log travel distance	$-0.078^{***}$	$-0.055^{**}$	0.002	0.022
	(0.024)	(0.022)	(0.038)	(0.029)
Log household size	0.015	0.013	0.009	0.016
	(0.020)	(0.020)	(0.023)	(0.028)
Confidence in information	0.026	0.037**	0.020	-0.015
	(0.016)	(0.017)	(0.015)	(0.016)

 $^{***}p < 0.01; \, ^{**}p < 0.05; \, ^{*}p < 0.1$ 

 Table A22:
 Regression results using alternative outcomes

In the last two models of Table A23, we present the results using all the indices in the regression (including safety and services in Syria) for the return in 12 months outcome (Model 3) and the preparation to return outcome (Model 4). As can be seen here, the two indices (safety and services) get smaller point estimates and are no longer statistically significant. This difference between the individual-index models and the all-indices model aligns with the evidence of correlation and multicollinearity shown in section 4.

### 5.3 Excluding locality fixed effects

We also test for the robustness of our results by re-running our models, but without controlling for locality fixed effects.<sup>1</sup> Model 1 of Table A24 shows the results for the 12 months outcome while Model 2 shows the results for the preparation to return outcome.

### 5.4 Return plans for household members and uncertainty about return

The main paper coded intention to return in 12 months as 1 if heads of households indicated their intentions to return. The last two models in Table A24 present alternative codings of this outcome. The first two models re-run the main analysis without fixed effects for the return in 12 months outcome (Model 1) and for the preparation to return outcome (Model 2). In Model 3, the outcome is whether anyone in the household plans to return in 12 months. In Model 4, the outcome at the

<sup>&</sup>lt;sup>1</sup>This robustness check was not pre-specified.

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	12 months (Services)	Prepare (Services)	12  months (Safety + Services)	Prepare (Safety + Services)
Economic well-being (Leb.)	-0.007	$0.154^{***}$	-0.007	0.155***
	(0.008)	(0.055)	(0.008)	(0.055)
Social well-being (Leb.)	$0.021^{***}$	0.020	0.020***	0.018
	(0.006)	(0.025)	(0.006)	(0.026)
Services (Leb.)	-0.007	-0.011	-0.008	-0.013
	(0.008)	(0.029)	(0.008)	(0.030)
Legal conditions (Leb.)	-0.003	0.000	-0.002	0.001
	(0.005)	(0.025)	(0.005)	(0.025)
Regime control (Syr.)	-0.007	-0.000	-0.009	-0.003
	(0.006)	(0.018)	(0.006)	(0.018)
Economic well-being (Syr.)	0.012**	0.013	0.013**	0.014
	(0.005)	(0.022)	(0.005)	(0.023)
Services (Syr.)	$0.012^{**}$	$0.073^{***}$	0.006	0.064**
	(0.005)	(0.025)	(0.006)	(0.026)
Networks (Syr.)	$0.012^{*}$	$0.077^{*}$	$0.012^{*}$	0.076
	(0.006)	(0.045)	(0.006)	(0.045)
Networks	-0.002	0.018	-0.003	0.016
	(0.006)	(0.024)	(0.006)	(0.024)
Confidence in information	0.021**	0.004	0.020**	0.003
	(0.008)	(0.022)	(0.007)	(0.022)
Log travel distance	0.006	-0.037	0.006	-0.036
	(0.009)	(0.044)	(0.009)	(0.044)
Log household size	0.013	0.000	0.014	0.002
	(0.010)	(0.049)	(0.010)	(0.049)
Safety (Syr.)	0.014**	$0.050^{*}$	0.011	0.017
	(0.006)	(0.027)	(0.007)	(0.027)

 $^{***}p < 0.01; \ ^{**}p < 0.05; \ ^*p < 0.1$ 

### Table A23: Robustness tests

head of household level is coded as 1 if the heads of household said they planned to return or were uncertain about return and 0 only if they said that they do not plan to return.

	12 months (No FEs)	Prepare (No FEs)	Household member return	Head of HH return (counting uncertain)
Safety (Syr.)	0.020***	0.084***	0.018**	0.031
	(0.006)	(0.024)	(0.008)	(0.018)
Regime control (Syr.)	$-0.013^{*}$	-0.002	-0.010	$-0.042^{*}$
	(0.007)	(0.021)	(0.007)	(0.021)
Economic well-being (Syr.)	$0.018^{***}$	$0.063^{**}$	0.020***	-0.001
	(0.005)	(0.030)	(0.007)	(0.011)
Services (Syr.)	$0.021^{***}$	$0.114^{***}$	0.019***	0.046**
	(0.005)	(0.028)	(0.006)	(0.017)
Networks (Syr.)	$0.019^{***}$	$0.110^{**}$	0.015**	0.011
	(0.006)	(0.040)	(0.006)	(0.009)
Economic well-being (Leb.)	0.007	$0.183^{***}$	-0.001	0.044
	(0.007)	(0.054)	(0.008)	(0.026)
Services (Leb.)	-0.003	0.010	-0.012	-0.002
	(0.008)	(0.027)	(0.008)	(0.013)
Networks	$0.013^{***}$	$0.088^{***}$	-0.001	0.024**
	(0.004)	(0.021)	(0.006)	(0.010)
Social well-being (Leb.)	$0.021^{***}$	$0.067^{***}$	0.021***	-0.004
	(0.005)	(0.019)	(0.007)	(0.013)
Legal conditions (Leb.)	-0.003	0.002	-0.003	-0.012
	(0.006)	(0.020)	(0.005)	(0.011)
Log travel distance	0.002	$-0.079^{*}$	0.007	0.019
	(0.008)	(0.043)	(0.012)	(0.015)
Log household size	0.001	$-0.103^{***}$	0.022	0.012
	(0.009)	(0.034)	(0.013)	(0.029)
Confidence in information	$0.022^{***}$	$0.050^{*}$	0.017**	-0.015
	(0.008)	(0.027)	(0.007)	(0.015)

 $^{***}p < 0.01; \ ^{**}p < 0.05; \ ^{*}p < 0.1$ 

 Table A24:
 Additional tests

## 5.5 Additive Indices

To build indices in the paper, we use the first principal component for the predictors under push factors, pull factors, and information as well as for the preparation to return outcome. In Table A25, we present results using mean effects indices. The first two models in Table A25 present the results using one index per regression for the 12 months return outcome (Model 1) and the preparation to return outcome (Model 2). The last two models present the same analyses but using all the indices in the same regression.

	12 months (Ind. Indices)	Prepare (Ind. Indices)	12 months (All Indices)	Prepare (All Indices)
Safety (Syr.)	0.012**	$0.073^{*}$	0.009	0.038
	(0.006)	(0.039)	(0.006)	(0.037)
Economic well-being (Syr.)	0.021***	$0.075^{*}$	0.015**	0.021
	(0.006)	(0.037)	(0.006)	(0.024)
Services (Syr.)	0.018***	0.087***	0.011**	$0.053^{*}$
	(0.006)	(0.030)	(0.005)	(0.027)
Networks (Syr.)	0.016**	$0.094^{**}$	0.012**	$0.084^{**}$
	(0.006)	(0.039)	(0.005)	(0.040)
Economic well-being (Leb.)	0.008	$0.186^{**}$	0.002	$0.204^{**}$
	(0.008)	(0.074)	(0.008)	(0.082)
Services (Leb.)	$-0.010^{*}$	0.026	$-0.012^{**}$	-0.020
	(0.005)	(0.020)	(0.006)	(0.018)
Networks	0.008	0.020	0.003	-0.014
	(0.005)	(0.019)	(0.006)	(0.027)
Social well-being (Leb.)	0.001	0.026	0.008	-0.004
	(0.005)	(0.022)	(0.006)	(0.028)
Legal conditions (Leb.)	-0.003	0.004	-0.003	-0.013
	(0.006)	(0.023)	(0.006)	(0.025)
Log travel distance	0.002	$-0.079^{*}$	0.007	-0.022
	(0.008)	(0.043)	(0.008)	(0.037)
Log household size	0.006	$-0.066^{*}$	0.010	$-0.098^{**}$
	(0.009)	(0.033)	(0.012)	(0.045)
Confidence in information	0.022**	$0.055^{*}$	0.018**	0.016
	(0.008)	(0.027)	(0.008)	(0.025)

 Table A25:
 Additive indices

### 5.6 Information and Return Intentions

To further explore the relationship between information and return, we examine whether information moderates the role of perceived conditions in Syria. Specifically, we examine whether conditions in Syria have a larger effect on people's intentions when they have high levels of confidence in their information about the situation in Syria.

$$Y_i = \alpha + \beta_1 T_i + \beta_2 \left( T_i \times \mathbb{1}(I_i > 0) \right) + \gamma X_i + \epsilon_i \tag{1}$$

Equation 1 is similar to the "individual indices" specification of Equation 1 in the main paper, but includes a multiplicative interaction term between each index T and confidence in information. The indicator function,  $\mathbb{1}(I_i > 0)$ , denotes whether a respondent i had an index value for information confidence above the mean. X denotes the same vector of covariates as the main paper's Equation 1. Figure A1 presents regression results, displaying the estimated marginal effect of a one standard deviation change in each index for people with low (below-average) confidence in information compared to high (above-average) confidence in information. To obtain standard errors, we used bootstrapping. The confidence intervals here represent the 97.5th (95th) and the 2.5th (5th) percentiles of coefficients across all bootstraps and imputations.

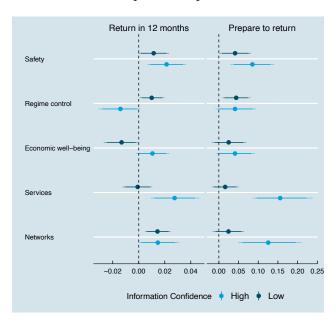


Figure A1: Interactive Effects of Information Confidence on Intentions and Preparations. Estimated marginal effects are presented with the corresponding 95% confidence intervals, with standard errors clustered by locality in Lebanon.

The results in Figure A1 suggest that the relationship between conditions in Syria and return intentions and preparations is shaped by respondents' confidence in their information sources for some key factors. Specifically, we find evidence that information is a significant moderator for the role of regime control and economic prospects in shaping return intentions. Next, we see a differential relationship between the availability of services in people's hometowns and both return intentions and return preparations. Last, we see a differential relationship between networks in Syria and return preparations depending on information confidence.

An alternative way of obtaining confidence intervals is by finding the empirical variance of coefficients across bootstraps within each imputation then finding the pooled variance across all imputations using the rules of Rubin (1987). Figure A2 presents results from this approach.

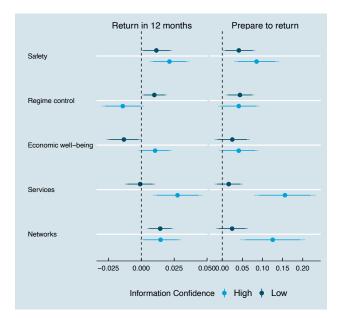


Figure A2: Interactive effects of information on intentions and preparations to return

### 5.7 Testing the models' predictive power

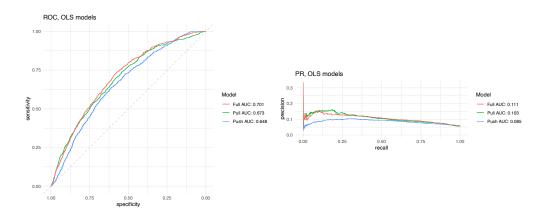
Below we present prediction plots, including OLS (same models as in the PAP) and lasso, with AUC results for ROC and PR. PR is often as a better performance metric than ROC for predicting rare outcomes. This is due to the fact that the ROC allows for relatively "good" performance by predicting all zeros, which is not the case with PR plots.

Looking at the results in Figures A3–A4, we see that the trends are consistent with our main findings but the differences across models are small. Looking at the ROC plot, we witness a ~2.5 percentage point increase (~5%) comparing the push model to the pull model, and a ~6 percentage point increase (~9%) moving from push to full (i.e., push + pull).<sup>2</sup> Looking at the PR curves, we see a ~1.5 percentage point increase (~17%) comparing the push model to the pull model, and a ~2.5 percentage point increase (~29%) moving from the push model to the full model, and a ~1.5 percentage point increase (~29%) moving from the push model to the full model (i.e., push + pull). The gains in terms of PR AUC are large in percentage terms, although not absolute terms.

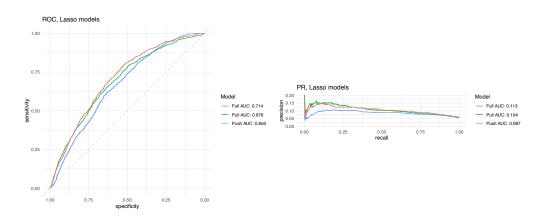
The results suggest a few key takeaways about the predictive power of the models presented in the paper. First, the Syria model is a better predictor than the Lebanon model, aligning with our main results. Second, the Syria+Lebanon model is the best predictor, suggesting that push factors are relevant, just less than pull factors. Third, the gains across models are large in percentage terms, but not in absolute terms. Lastly, overall predictive power is low and prediction is hard in our case, possibly due to studying a rare outcome, but also highlighting that understanding the aggregate

 $<sup>^{2}</sup>$ We indicate that these differences are approximate since their precise magnitudes will vary across different simulations.

drivers of return will not necessarily allow policymakers to make reliable predictions about whether an individual household will return or not.



**Figure A3:** ROC—OLS models with pre-specified inputs of indices as predictors (left) and Principal-response curve—OLS models with pre-specified inputs of indices as predictors (right)



**Figure A4:** ROC—Lasso models with pre-specified inputs of indices as predictors (left) and Principal-response curve—Lasso models with pre-specified inputs of indices as predictors (right)

### 5.8 Map of conditions in Lebanon

This section further demonstrates the variation in push factors within Lebanon. Using all variables use to measure push factors in Lebanon, we construct a single index for conditions in Lebanon (extracting the first principal component from PCA). Figure A5 shows the weighted average of this index by district. It should be noted that this index was constructed to have zero mean and unit standard deviations, so the variation can be measured in terms of standard deviations. The map in Figure A5 shows that push factors in Lebanon varied substantially across districts. The difference between the district with the worst conditions for respondents (El Minieh-Dennie) and the district with the best conditions for respondents (El-Nabatieh) is about 2.4 standard deviations. This map suggests that variation across districts was associated with a significant change in push factors in our survey. It should be noted that disaggregating results from a nationally representative survey does not produce estimates that are representative of the subnational units (here, districts). Nonetheless, Figure A5 clearly demonstrates that respondents in our sample exhibit significant variation in push factors across Lebanon's different districts.

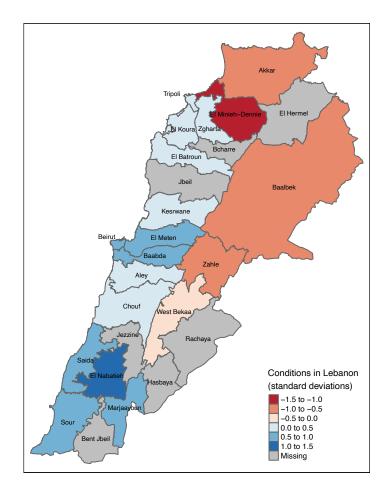


Figure A5: Map of respondents' conditions in Lebanon.

## 6 Jordan survey

In this section, we present the set of questions we used to construct each index from the Jordan survey data. As with the Lebanon indices, we constructed these indices by extracting the first components from PCA of the input variables. Some of the questions differ from the wording used

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in Lebanon in order to fit the Jordan context. Due to space constraints in the Jordan survey, the survey did not contain the full set of questions used in Lebanon.

Safety in Syria	Economic well-being in Syria	Services in Syria	Networks in Syria
How would you describe the risk to civilians physical safety (such as fighting, kidnapping, IEDs, crimes) in your place of origin?	How would you describe the availability of jobs at present in your place of origin?	As far as you know, how many hours per day is there electricity in your place of origin?	Approximately how many of your relatives or friends in Jordan have gone back to Syria?
What were the main reasons for you to leave your home country Syria? (Violence/bombardment selected)		As far as you know, how many hours per day is there running water in your place of origin?	
		As far as you know, are schools operating in your place of origin?	
		As far as you know, are health centers operating in your place of origin?	

Table A26:         Jordan questionnaire:         Pull factors	Table A26:	ire: Pull factors in Svria
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Economic well-being in Jordan	Services in Jordan	Networks in Jordan	Social well-being in Jordan	Legal situation in Jordan
If you think back about the situation one year ago in terms of access to assistance, has the situation improved, stayed the same, or deteriorated?	On 24 January [2019] the Prime Minister's office signed a decree informing that Syrian refugees in MOH hospitals and health centers will be requested to pay directly 80% of the applicable 'foreigners rate,' whereas from November 2014, they were treated like Jordanians who did not have health insurance and were able to access health services at subsidized rates. Has it impacted your ability to access health services?	In the last 12 months, how often did you share a meal with Jordanians who are not part of your family?	Does anyone in your family face verbal or physical harassment, meaning verbal or other actions meant to annoy, threaten, intimidate, or make someone feel scared for their safety, in the area around your house?	Do all your family members have a valid registration with UNHCR?
Have you received assistance from [government organizations, local organizations, NGOs, UN in the last two months]?	Number of school aged children out of school	Please think about the Jordanians in your phone contacts. With how many of them did you have a conversation-either by phone, messenger chat, face-to-face, or text exchange-in the last week?	Would you describe the relations with your neighbors as mostly positive/neither positive nor negative/mostly negative?	Do you have a government service card, currently called "MOI Card"?
Are your currently working?		Please think about the Syrians in Jordan in your phone contacts. With how many of them did you have a conversation–either by phone, messenger chat, face-to- face, or text exchange–in the last week?	What is your level of education?	
Is any member of your household currently working?			When did the first member of your family arrive to Jordan?	
Do you or any of your household have a work permit?			How connected do you feel with Jordanian society?	
Have you received food vouchers during the last month?			How often do you feel like an outsider in Jordan?	
			Have you received help from your neighbors?	

Table A27: Jordan questionnaire: Push factors from Jordan

# 7 Ethical Considerations

The ethical imperative to do no harm is especially pressing in research with refugees, given their extreme vulnerability (Masterson and Mourad, 2019). We designed this project to reduce potential harm, maximize policy relevance, and increase opportunities for direct benefits to research participants. The achieve the first two goals, the authors drew on exploratory fieldwork, interviews with

### 7 ETHICAL CONSIDERATIONS

Outcome	Confidence in information
	What do you have information about [in Syria]: Respondent selects
Do you think it will ever be possible to return to	all that applies. 1 if selected:
your place of origin in Syria?	(a) Safety/security news
your place of origin in Syria:	(b) Status of infrastructure in a particular location
	(c) News about friends/family in Syria
	How confident are you in your knowledge about conditions in your
	place of origin?

Table A28: Jordan questionnaire: Outcome and confidence in information

international and local humanitarian actors, and a research planning workshop with the humanitarian community in Beirut during which we discussed our research plan and questionnaire to minimize potential harm and ensure that the design can provide the humanitarian community with required evidence to fulfill their needs. To address the first and the third goals, the research team partnered with NGOs to provide protection training to enumerators and established a referral mechanism through which research participants in need of humanitarian services were connected to available resources. Below we discuss some of the measures we have taken.

## Compensation

Survey interviews took about 30-40 minutes to complete and we provided survey respondents with \$10 cash compensation for their time. We decided to compensate respondents following extensive interviews with humanitarian actors, as many humanitarian actors suggested that it is only fair to compensate participants for their time following a somewhat long survey.

## Engagement with humanitarian actors

To strengthen the research contribution, we closely consulted with humanitarian actors at all stages of the project. At the outset, we worked with humanitarian actors to conduct focus groups and meetings with refugees in Lebanon and Jordan. We consulted with humanitarian actors closely on the development of the questionnaire. Prior to data collection, we conducted a workshop with humanitarian actors in Beirut, Lebanon, in March 2019 to present the whole project and get feedback, including on the questionnaire. We then revised the questionnaire based on comments (for instance, we removed questions that directly measured political attitudes, which they suggested were too sensitive for the context). In June 2020, we conducted several online workshops with humanitarian actors in Lebanon to share results and answer questions from humanitarian actors.

### Referrals

When we presented the research design and questionnaire to humanitarian organizations in March 2019, they suggested developing a referral strategy for refugees who require or ask for help. The goal of referrals is to help facilitate refugees' access to services by either (1) putting individuals in need of services directly in contact with the service providers or (2) enabling people to seek assistance and support them in receiving assistance. Enumerators and team leaders who participated in data collection received special training from a humanitarian organization in Lebanon on the goals of referrals, when to refer respondents, and how to refer respondents. In addition to the training, enumerators received guidelines that were built using material that is used by humanitarian organizations. Humanitarian organizations in Lebanon collaborate on a centralized referral platform called Referral Information Management System (RIMS), in addition to traditional referral methods (by reaching out directly to the responsible organization). As RIMS was not available for use by researchers (only humanitarian actors could use it), the research team collaborated with a local humanitarian organization to conduct the referrals and compensated them for the time they spent carrying out needed referrals for this project's research participants.

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