Evaluating the Feasibility of a Survivor-centered Case Management Program in Providing Effective and Trauma-informed Services

Existing human trafficking protection-focused research emphasizes the importance of providing survivors with opportunities to determine their own goals, priorities, and avenues for achieving them (Hopper 2018; Ladd and Weaver 2018; SAMHSA 2015). However, service providers often fail to incorporate survivors’ voices into the case management process, limiting survivors’ agency in their recovery and negatively impacting providers’ ability to provide effective and trauma-informed services. EverFree is piloting the Freedom Greenlight, a survivor-centered case management tool adapted from the Poverty Stoplight, which invites survivors’ input during program intake and centers their priorities throughout the recovery process. This study will pilot the use of the Freedom Greenlight in a limited number of aftercare centers, assessing the feasibility of a full-scale randomized evaluation to determine the effectiveness of this case management model.

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