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How to Promote Order and Property Rights under Weak Rule of Law? An Experiment in Changing Dispute Resolution Behavior through Community Education

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pages ensolution institutions facilitate agreements and presents the peace whenever property eight not represent to work states, merginiting from all situations on take discusses, and to state and add interventions also by to shape informal practices and revens governing disquast. Their goal into improve hargositing and commissiones that leaving disquasts and violence. Must admit compaging thus provious alternative disquare resolution (ADR) are common examples of these interventions. We statistical the short-term impacts of one such campaign in the Liberia, where property shapes are ordenic. Residents of 86 of 246 now are randomly received statistics for ADR practices and norms; this training reached 15% of allebes. One year last research with the plant meshods on of land disputes and inverse violence impacts spilled cown to suntained residents. We also saw unistended consequences more extrapiclised in passive spilled cown to suntained residents. We also saw unistended consequences more extrapiclist of passiverent and consolidated disappromostrate. Resident implicit and only the states advantage of the passive and improving informal bargaining and enforcement behavior can enough high-stakes behaviors, and improving informal bargaining and enforcement behavior can enough the mead term in weath states.

very land boundary, business deal, will, or loan risks giving rise to a coatly disagreement or dispute, some of which turn violent. Effective systems of dispute resolution are thus essential to order and development. They reduce the risk of violent conflict, proseet property rights, and keep transaction and contract costs low. By yielding these effects, these dispute resolution systems should promote investment, impersonal exchange, and economic growth.

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The United Nations High Commission for Relayage (UNRC) and the 1 stress have and Prace Commission (1976) porthogonal dis nices researce and the flow Commission High Lines Helds. John High Scholler and the Scholler and Hospital Relation Liberts. Homeosty United Nick University, and the World Bland Liberts. Homeosty United Nick University and the World Bland Liberts. Homeosty United Nick University and the World Electron Andrews. Scholler and Sc

The quality of dispute resolution systems is tied to the quality of a swelety's institutions—tendes that structure social relations (Knight 1992; North 1990). Formal institutions such as the courts generally reorive the most attention. Yet social interactions such as dispute resolution are also shaped by informal institutions—the shared, unwritten microd appropriate behavior enforced through social sanction and praise (Ellickson 1991; Knight 1992; North 1994). In developing countries informal rules, particles, and mora are the main ways through which communities protect

Informal institutions, however, are often imperfect they may be biased to ward the powerful. They may no cikelt private information, resulting in costly negotia tions and a greater fish of breaking down into violence Marcower, without contral enforcement, they may produce burgains that are difficult to keep. These are clastic burgaining failures, most commonly applied to understanding labor and international relations (Fearor 1998; Kennan and Wilson 1903).

Improving formal intrinstions can take decades. In the short term, what can states and societies do to improve the quality of informal dispute association. In this article, we experimentally evaluate an education campaign designed to promote alternative dispute resolution (ADR) across 86 communities in postwar Liberia. ADR is a set of informal practices and normal of regolution and seedation that are intended to help parties reach self-enforcing/bargains/saser-thus can the course (Leberman and Hearty 1988, Mosokin 1998). We argue that the effect of ADR on conflict in best understood through the less of noncooperative bargaining. In effect, ADR aims to overcome several barfors as decembrating bargaining by specding the process, reducing private information, increasing the range of conformation trappins, and getting parties to behave racord overable by argins, and getting parties to behave ra-

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## How to Promote Order and Property Rights under Weak Rule of Law? An Experiment in Changing Dispute Resolution Behavior through Community Education

Dispute resolution institutions facilitate agreements and preserve the peace whenever



property rights are imperfect. In weak states, strengthening formal institutions can take decades, and so state and aid interventions also try to shape informal practices and norms governing disputes. Their goal is to improve bargaining and commitment, thus limiting disputes and violence. Mass education campaigns that promote alternative dispute resolution (ADR) are common examples of these interventions. We studied the short-term impacts of one such campaign in Liberia, where property disputes are endemic. Residents of 86 of 246 towns randomly received training in ADR practices and norms; this training reached 15% of adults. One year later, treated towns had higher resolution of land disputes and lower violence. Impacts spilled over to untrained residents. We also saw unintended consequences: more extrajudicial punishment and (weakly) more nonviolent disagreements. Results imply that mass education can change high-stakes behaviors, and improving informal bargaining and enforcement behavior can promote order in weak states.

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